



2023 ANNUAL REPORT





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MESSAGE FROM THE FIRE CHIEF

I am pleased to present the Lake Havasu City Fire Department's CY 2023 Annual Report. This report provides a comprehensive overview of our department's activities, accomplishments, challenges, and goals over the past year.

As your dedicated fire, rescue, and emergency medical service provider, our mission is to ensure the safety and well-being of our community. We remain committed to delivering the highest level of emergency response, fire prevention, and preparedness to protect lives, property, and the environment.

Throughout CY 2023, our department faced numerous challenges, including various emergencies, a changing workforce & service demands, the continued growth of the city, and needed improvements within the department. However, we approached each challenge with resilience, adaptability, and a commitment to continuous improvement. Our team remained steadfast in our dedication to maintaining a state of operational readiness, enhancing our capabilities, and fostering strong relationships within our community.

The most notable activities and accomplishments in CY 2023 were:

- ◆ Completing the Fire Department's Operational Study and presenting the Findings & Recommendations to the City Council.
- ◆ A Certificate of Necessity (CON) application was submitted to the Arizona Department of Health Services to provide 911 medical transport service. The Fire Department is waiting for a hearing date to approve the CON and the City Council-approved River Medical Mutual-Aid Dispatch Emergency Ambulance Transportation Agreement.
- ◆ New Fire Marshal and Deputy Fire Chief of Administration Positions. Nathan Adler's internal promotion completed the selection of the Fire Marshal.
- ◆ City Council approved the Capital Improvement Budget, which contained the design & construction of Fire Station 7 at McCulloch Blvd and Sloop Dr.
- ◆ City Council approved a 5-year Memorandum of Understanding with the Lake Havasu Unified School District No. 1 for the Career and Technical Education (CTE) Fire Service.

While we cannot list every accomplishment, significant event, and challenge from CY 2023, this report is a transparent account of our efforts, highlighting our fire department personnel's dedication and hard work. It is a privilege to lead a team that strives to serve the city with the utmost pride and professionalism. We appreciate all the support the residents, mayor, city council, city manager, and employees have given us, so that we can accomplish our goals.

Looking ahead to 2024, the fire department is eager to expand its services and begin offering 911 medical transport to the city. We remain committed to anticipating and meeting the needs of our community as it continues to grow. If you have any questions or comments related to the report, please feel free to give us a call or email us at lhcfire@lhcaz.gov.

Be Safe,

Peter J. Pilafas

Fire Chief



LAKE HAVASU CITY COUNCIL 2023



Cal Sheehy
David Lane
Jeni Coke
Jim Dolan
Nancy Campbell
Michele Lin
Cameron Moses

Mayor
Vice Mayor
Councilmember
Councilmember
Councilmember
Councilmember
Councilmember

A photograph of two firefighters in full protective gear, including helmets and oxygen tanks, working at a scene. The scene is dimly lit with a strong red glow, likely from emergency lights. One firefighter is in the foreground, and another is slightly behind and to the right. They appear to be handling equipment or hoses.

MISSION

The Lake Havasu City Fire Department will safely protect life, property, and the environment by providing professional, efficient, and cost effective services.

MOTTO

Proudly Serving Our Community



VISION

Through innovative, on-going, and progressive training, education, and resources, we will strive to be:

- An organization driven to provide a safe, cost effective, and efficient fire department while honoring our values, mission, and professionalism to achieve our goals
- Committed and accountable to those we serve
- Role models in our community and leaders in our profession



VALUES

CUSTOMER SERVICE

- Every customer contact will serve as an opportunity to improve the situation in a professional manner

JOB PERFORMANCE

- We will respond to all requests for assistance safely, promptly, and efficiently

COMMUNICATIONS

- Communications will be clear, concise, courteous, and easy to understand

ACCOUNTABILITY

- We are accountable for our actions and how they affect others

LEADERSHIP

- Our leadership style will be progressive, consistent, and adaptable by using accurate information to make appropriate decisions

2023 DEPARTMENT HIGHLIGHTS

FIRE ADMINISTRATION

- ◆ Starting the Implementation of Lexipol for all Fire Department's Operational Study Findings & Recommendations presented to City Council
- ◆ City Council approved Capital Improvement Budget which contained the design & construction of Fire Station 7 at McCulloch Blvd and Sloop Dr
- ◆ Certificate of Necessity (CON) application submitted to the Arizona Department of Health Services to provide 911 medical transport service. Fire Department waiting for a hearing date to approve CON and City Council approved River Medical Mutual-Aid Dispatch Emergency Ambulance Transportation Agreement
- ◆ Maintaining Fire Commend and Firefighter Association meetings
- ◆ City Council approved a 5-year Memorandum of Understanding with the Lake Havasu Unified School District No. 1 for the Career and Technical Education (CTE) Fire Service program. Note: CTE student that participated in the CTE fire service program in 2021 was hired with the fire department in December of 2023
- ◆ City Council approved the changes and modifications to the 2024 Memorandum of Understanding (MOU) between the Lake Havasu Professional Firefighter Associations (LHPFA) and City
- ◆ New Fire Marshal and Deputy Fire Chief of Administration Positions. Fire Marshal selection completed through internal promotion of Nathan Adler. Deputy Fire Chief of Administration will be selected in March of 2024
- ◆ Continued to host the State of the Department after the approval of the adopted budget.
- ◆ Continuously monitoring the impacts of the growing population, future community developments, community risks, and demands for Fire/EMS service
- ◆ Continued to host Annual Household Hazardous Waste Day at Fire Station 2

FIRE OPERATIONS

- ◆ Hired & onboarded eleven (11) New Firefighter/Paramedic positions through the three-year Staffing for Adequate Fire and Emergency Response (SAFER) Grant

- ◆ Hired 1st former student of the Lake Havasu High School Fire Service Career Technical Education (CTE) Program
- ◆ Completed Promotional Process for Battalion Chief and Captain Positions: (1) Battalion Chief (3) Captains and (3) Engineers
- ◆ (14) in the PSPRS Drop Program as of December 2023
- ◆ (3) Firefighter/Paramedic graduated MCC Paramedic Program
- ◆ Completed the Purchase and Installation of the Fire Station Exhaust Extraction System (Plymovent System) at all six (6) City Fire Stations, funded by a Federal Assistance to Firefighter Grant and City
- ◆ Starting the Implementation of Lexipol for all Policies and Procedures in the Fire Department
- ◆ NFPA 1582 annual physicals on-site and wellness fitness policies implemented
- ◆ New Fire Boat and docking lift delivered in December
- ◆ Completed the Fire Department's Centralized Supply System for all Fire Stations
- ◆ Continue to work with Vehicle Maintenance to improve repair process and training
- ◆ Completed Property Condition Assessments on Fire Station 1, 2, 3, 4 and 6
- ◆ Continue with replacement program for needed equipment for apparatus inventory
- ◆ Maintaining and Reevaluating the Vehicle Refurbishment and Replacement Program
 - ◇ Placed an order for a New Fire Engine in 2023 with an estimated delivery of 41 to 46 months
 - ◇ (1) Engine Refurbishment started in 2023

FIRE PREVENTION/COMMUNITY RISK

REDUCTION

- ◆ New Fire Marshal Position and Special Assignment Fire Inspector Position

2023 DEPARTMENT HIGHLIGHTS

- ◆ Fire Prevention workload analysis in progress to determine staffing resources
- ◆ Restructured 7g Inspector Program
- ◆ Public Education Specialist- Continues to manage the Fire Service CTE program- MOU extended 5-years
- ◆ Maintaining Community Outreach Programs, Residential Know Box Program and Smoke Detector Program
- ◆ Assisting with the development of the Land Management Software (Fire Applications) with Development Customer Services Department
- ◆ Assisted with the development of the Mobile Food Truck Ordinance

TRAINING

- ◆ Maintaining and expanding Blue Card Training for all line staff
- ◆ Continue to send (6) members to Arizona State Fire School
- ◆ Created a qualified driver/pump training academy
- ◆ New Developed and implemented a training school request and career development policies for promotions
- ◆ (2) Members attended Lake Havasu City Supervisor Excellence Academy through MCC.
- ◆ Continue to reassess the Training Division expectations in Career Development, Company Level Training, Revised/Updated Job Performance Requirements and Outside Training Opportunities

Emergency Medical Service

- ◆ Submission of Certificate of Necessity (CON) application for Medical Transport Program:
 - ◇ Completed Administratively Review
 - ◇ Completed Substantive Review
 - ◇ Completed Acceptance of Findings
 - ◇ Hearing Date-Pending

- ◆ Preparing for the CON related to New Ambulances, Equipment, and EMS policies
- ◆ Placed new Chest Compression System-Lucus 3 in service
- ◆ Maintaining reporting system to track EMS service delivery and transports
- ◆ Placed Medic 2 in service when staffing allows
- ◆ Created an EMS Supply Room at Fire Station 2

SPECIAL OPERATIONS

Hazardous Material Team

- ◆ Continue to be Functional and Operational Readiness
- ◆ Maintain Monthly Training Drills
- ◆ Maintained and Responsible for the Carbon Monoxide System in the Channel
- ◆ (3) new members attending Haz-Mat Technician class in 2024 funded by grant.
- ◆ Continue to maintain equipment and supplies
- ◆ Pre-planning City Owned Facilities with Known Hazardous Materials
- ◆ Participated in Mohave County Haz-Mat Drill in Kingman

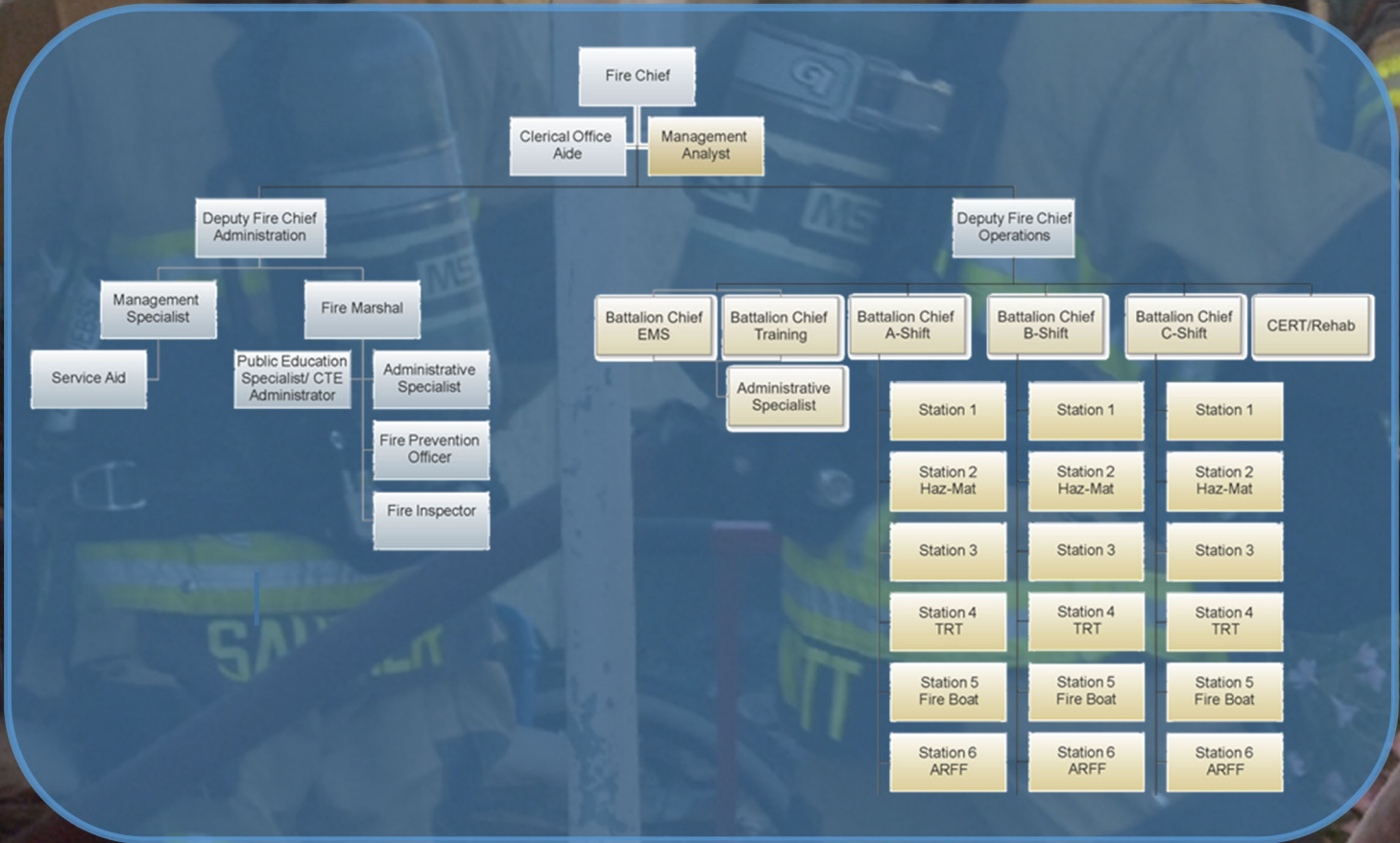
Technical Rescue Team (TRT)

- ◆ Conducting Training Drills & Completed Annual Confined Space Training
- ◆ Maintain Partnership with MCSO Search & Rescue Team
- ◆ Placed New Desert Rescue Unit- Fire Station 3-R3 in service
- ◆ Continue to update TRT equipment

ARFF & Boat Program

- ◆ (3) Members attended ARFF training
- ◆ Continue to maintain ARFF equipment
- ◆ Continue to develop Emergency Operations Plan & Procedures for Airport
- ◆ New Fireboat Delivered
- ◆ New Fireboat program is being developed and implemented in 2024

DEPARTMENT OVERVIEW



FIRE DEPARTMENT MEMBERS

Fire Chief - Peter Pilafas

Management Analyst - Karyn Howe

Deputy Fire Chief—Administration (Acting)- Jeff Kemp

Support Services Aide - John Grant

Fire Inspector (Acting) - Bill Sherman

Public Education Specialist- Gina Gutierrez

Prevention-Admin Specialist - Lindsay Browning

Admin Clerical Office Aide - Geryl MacConaghy

Deputy Fire Chief-Operations - Jasen Stello

Fire Marshal - Nathan Adler

Management Specialist- Kathy Myers

Fire Prevention Officer - John Boone

Training - BC Jason Macklem

EMS Coordinator - BC Tim Maple

Training-Administration - Janet Brantley

Admin Clerical Office Aide - Terrie Eller

A SHIFT

ABC—Aaron Bracamonte

STATION 1

Capt. Mike Blomenkamp
Eng. Mick Scharbrough
FF Lonnie Pope
FF Chase Trevett
FF Cameron Whitt*
FF Cody Smith*

STATION 2

Capt. Nic Jones
Eng. (Act) Jacob Azar
FF Morgan Best
FF Kyle Niquette
FF Brandon Quinn*

STATION 3

Capt. Matt Maloney
Eng. Lee Jankowski
FF Michael Friesz
FF Jorge Alvarez*

STATION 4

Capt. Jason Lawson
Eng. Terry Gloeckner
FF Danny Smith*

STATION 5

Capt. (Act) Corky Coiner
Eng. David Meraz
FF Dale LaLande
FF Reid Jaracz*

STATION 6

Capt. Jay Sylvester
Eng. Mike Connelly
FF Preston Alexis

B SHIFT

BC Scott Green

STATION 1

Capt. John Kowalski
Eng. Sean Crampton
FF Ryan Smith
FF Edwin Miller
FF Prentice Taylor
FF Justin Mooney*

STATION 2

Capt. Jonathan Irula
Eng. Michael Carlson
FF Tim Nelson
FF Brandon Stephens
FF Kane Wijngaarden*
FF Jacob Azar, Jr.*

STATION 3

Capt. Scott Jump
Eng. Brandon Livermore
FF William Little
FF Ray Taylor*

STATION 4

Capt. Earl Saucier
Eng. Jeff Lockwood
FF Rick Kelm
FF Robert Payne*

STATION 5

Capt. Chris Bracamonte
Eng. Nicholas Hovdal
FF Bryan Semmens*
FF Brandon Lamacki *

STATION 6

Capt. Clay Bishop
Eng. Clint Nelson
FF Chris Stansbury

C SHIFT

BC Carl Stello

STATION 1

Capt. Kevin Shuck
Eng. David Miura
FF Kamrin Dooley
FF Taylor McCarthy
FF Arman Abedini
FF Daniel Maloney

STATION 2

Capt. Luther Smith
Eng. Joe Tobin
FF Kerek Hansen
FF Spencer Gunn*
FF Joseph Palme*

STATION 3

Capt. Martin Port
Eng. Kevin Tiedeman
FF Aric Lynen
FF Justin Madsen

STATION 4

Capt. Scott Jacobs
Eng. Tyler Zink
FF Adrian Lopez*

STATION 5

Capt. Ryan Felish
Eng. Mark Terriquez
FF Michael Kemp
FF Cody Hogue*

STATION 6

Capt. Rich Schulenberg
Eng. Sean Mulligan
FF Matthew Duthie

RETIREES



Scott Hartman
Deputy Fire Chief/Fire Marshal
July 26, 1998 to March 17, 2023



PROMOTIONS



Nathan Adler, Fire Marshal
July 1, 2023



Jason Macklem, Battalion Chief
March 4, 2023



Jon Irula, Captain
March 18, 2023



Matthew Maloney, Captain
March 18, 2023



Scott Jump, Captain
August 5, 2023



Brandon Livermore, Engineer
March 18, 2023



Sean Crampton, Engineer
August 5, 2023

FORMAL BADGE PINNING Fire Chief

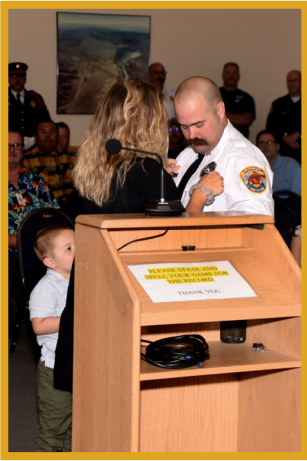


C-19 restrictions and safety protocols delayed the city's ability to formally swear-in our Fire Chief for his first few years.

Peter J. Pilafas was formally pinned and honored as the Lake Havasu City Fire Chief in 2023. His family including his wife Lisa, along with his four (4) children, fellow firefighters, City Administration and public safety were present to support him during this momentous occasion.



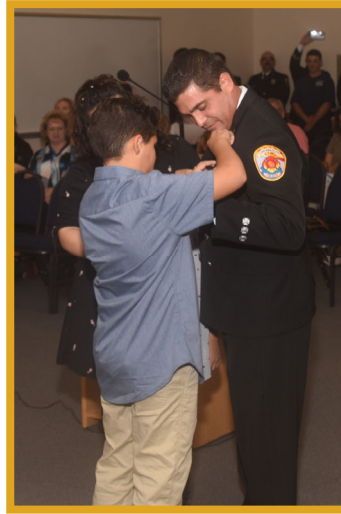
Badge Pinning



Kerek Hansen,
Completed Probation



Michael Friesz,
Completed Probation



Michael Carlson
Promoted to Engineer



Nathan Adler,
Promoted to Fire Marshal



Jason Macklem,
Promoted to Battalion Chief



Matt Maloney
Promoted to Captain



Arman Abedini
Completed Probation



Kyle Niquette
Completed Probation



Brady Stephens
Completed Probation



Brandon Livermore
Promoted to Engineer

Medal of Honor



The Medal of Honor is a significant honor and serves as a testament to the member's pride, courage, dedication, and commitment to protecting lives and property of others. The Medal of Honor is a way to acknowledge and express gratitude for the extraordinary sacrifices made by firefighters in the line of duty.

Pictured (from left to right): Lonnie Pope, Mike Blomenkamp, Lee Jankowski, Matthew Maloney

Medal of Honor Recipients:

Engine 3

Captain Matthew Maloney

Engineer/Paramedic Lee Jankowski

Firefighter/Paramedic Chase Trevett

Truck 1

Captain Mike Blomenkamp

Engineer/Paramedic Sean Crampton

Firefighter/EMT Lonnie Pope Jr.

Recognized for Providing Patient Care and Treatment to the Victim Rescued by Engine 3 and Truck 1 .

Engine 2

Engineer/Paramedic Corky Coiner

Firefighter/Paramedic Jacob Azar

Firefighter/Paramedic Trainee Reid Jaracz



Pictured (from left to right): Reid Jaracz, Jacob Azar, Corky Coiner, Lonnie Pope, Mike Blomenkamp, Peter Pilafas, Lee Jankowski, Matthew Maloney, Scott Green

2023 Graduates



(Pictured From Left to Right) Battalion Chief Scott Green, Battalion Chief Tim Maple, Firefighter/Paramedic Kyle Niquette, Acting Battalion Chief Aaron Bracamonte, Firefighter/Paramedic Spencer Gunn, Firefighter/Paramedic Joseph Palme, Fire Chief Pete Pilafas, Deputy Fire Chief Jasen Stello

Congratulations to our Mohave Community College Paramedic School Graduates

Spencer Gunn
Kyle Niquette
Joseph Palme

Outstanding Leadership Award

The Elks Lodge 2399 presented two Outstanding Leadership Awards during their Law and Order Night.

Public Education Specialist Gina Gutierrez, was presented this award in recognition of her Exceptional Leadership, Dedication and Remarkable Achievements with the Lake Havasu City Fire Department's Fire Service Career Technical Education (CTE) Program. We appreciate your devotion to the students and preparing the next generation of first responders for our community.

Congratulations to our Public Education Specialist, Gina Gutierrez



Congratulations to EMS Coordinator, Battalion Chief Tim Maple

Battalion Chief of EMS Tim Maple, was presented this award in recognition of his Exceptional Leadership, Contribution, and Efforts in Enhancing Emergency Medical Service for the Lake Havasu City Fire Department and our community. We appreciate your commitment and vision of improving the delivery of emergency medical care, outcomes for patients, and the well-being of the community.



NEW HIRES



Firefighter/Paramedic Recruit Class of January 2023, From Left to Right: Cameron Whitt, Casey Sallaway (Trainee), Robert Payne (Trainee), Spencer Gunn (Trainee), Cody Smith (Trainee), Justin Mooney (Trainee), Reid Jaracz (Trainee), Matthew French



Firefighter/Paramedic Recruit Class of February 2023, From Left to Right: James Jackson (Trainee), Ray Taylor (Trainee), Alex Hernandez (Trainee), Brandon Lamacki (Trainee)



**Lindsay Browning
Administrative Specialist I
July 29, 2023**

NEW HIRES



Firefighter/Paramedic Recruit Class of May 2023, From Left to Right: Ricky Beach, Cody Hogue (Trainee), Brandon Quinn, Danny Smith (Trainee)



**Firefighter/Paramedic Recruit Class of June/July 2023, From Left to Right: Jorge Alvarez (Trainee), Kane Wijngaarden (Trainee), Joseph Palme (Trainee)
As well as our Fall 2023 Class Recruits Daniel Maloney, and Jacob Azar, Jr. (Trainee)**

First CTE Recruit

In 2023, Lake Havasu City Fire, Rescue and EMS hired its first recruit/trainee who attended and completed the Career and Technical Education (CTE) program offered at Lake Havasu High School. This is definitely a news worthy milestone for our department as it is a sign of the benefits of a coordinated effort to reach and educate our young. Offered at Lake Havasu High School, the CTE Fire Service course instructed by our Public Education Specialist, Gina Gutierrez, along with the assistance of some of our Lake Havasu City Fire, Rescue and EMS personnel and facilities, gives students a chance to learn career-specific skills in Fire and EMT disciplines. Jacob Azar, Jr. was one of the first students to attend this course and is hopefully the first of many to take advantage of the program that helps educate and provide a pathway to those interested in having a career with Lake Havasu City Fire Department. To listen to Jacob Azar, Jr.'s interview on KNTR's Speak Out click the link and navigate to the Jan 29 recording in the Speak Out Archive. [Speak Out—Radio Broadcast Interview](#)

TODAY'S NEWS-HERALD
HAVASUNEWS.COM • TUESDAY, JANUARY 30, 2024 • Serving Lake Havasu City, Arizona

SECOND BRIDGE
Engineering company gives presentation
By TAYLOR SCHWARTZ-OLSON
TODAY'S NEWS-HERALD

Havasu residents gathered at the community center Monday night to hear a presentation and give feedback on the second bridge to the island, also known as the freedom bridge.

During the meeting, hosted by the city and engineering company Michael Baker International, a presentation on the project was given that included information on the background, funding, feasibility study, and timeline.

The meeting is the first of two community meetings that will be held. Stakeholder meetings will also be held throughout February, and two briefings will be given to City Council. The first update is expected to be given at a March meeting.

Selection of preferred alternatives and the final report on the bridge is expected to be completed in June.

The study area for the bridge includes parts of State Route 90.

Attendees listen to a presentation by engineering company Michael Baker International on the second bridge, also known as the freedom bridge. The company is starting to work on a feasibility study for the location of the bridge.

See SECOND BRIDGE, Page 5

FIRE DEPARTMENT | CTE STUDENT

Fire department hires first high school CTE student
By TAYLOR SCHWARTZ-OLSON
TODAY'S NEWS-HERALD

Last month, the first Career and Technical Education student was hired by the Lake Havasu City Fire Department, something Chief Peter Pilafas said is an important milestone for the department and program.

The CTE program, offered through Lake Havasu High School, gives students a chance to learn career-specific skills and work on projects in courses ranging from automotive work to culinary to media.

The fire service course was first offered two years ago, and Jacob Azar was one of the first to participate in the CTE pilot program.

Now, he is working for the fire department as a firefighter-paramedic trainee after being hired in December 2023. This August, he will be attending paramedic school at Mohave Community College.

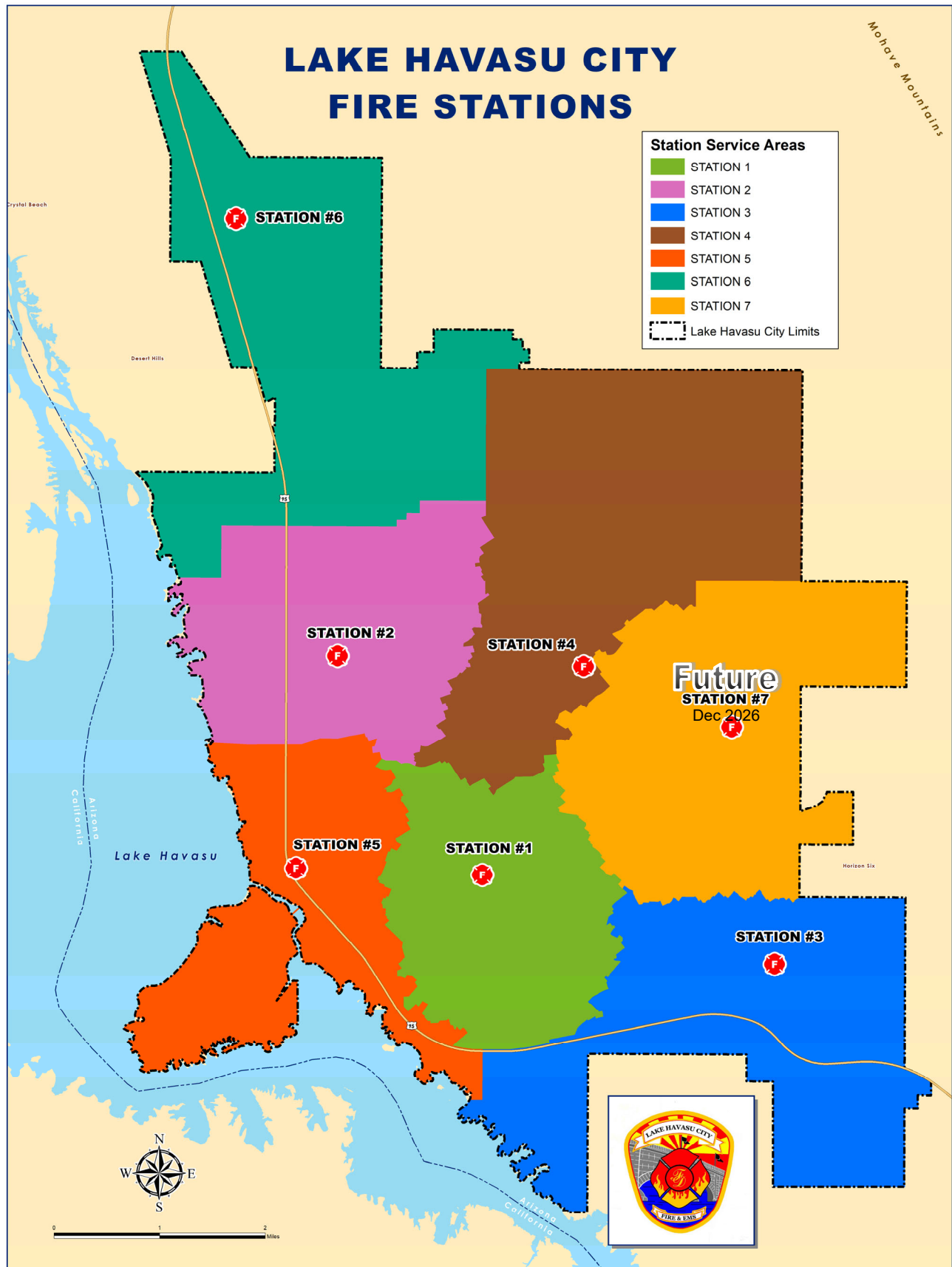
"We didn't think we were going to see a return on investment for at least five [years], but he was one out of the group of nine in his pilot program that was just like him what else do I need to do," Pilafas said. "So we set that career ladder for him."

He added that Azar was awarded for strong academics and the leadership

See CTE, Page 5

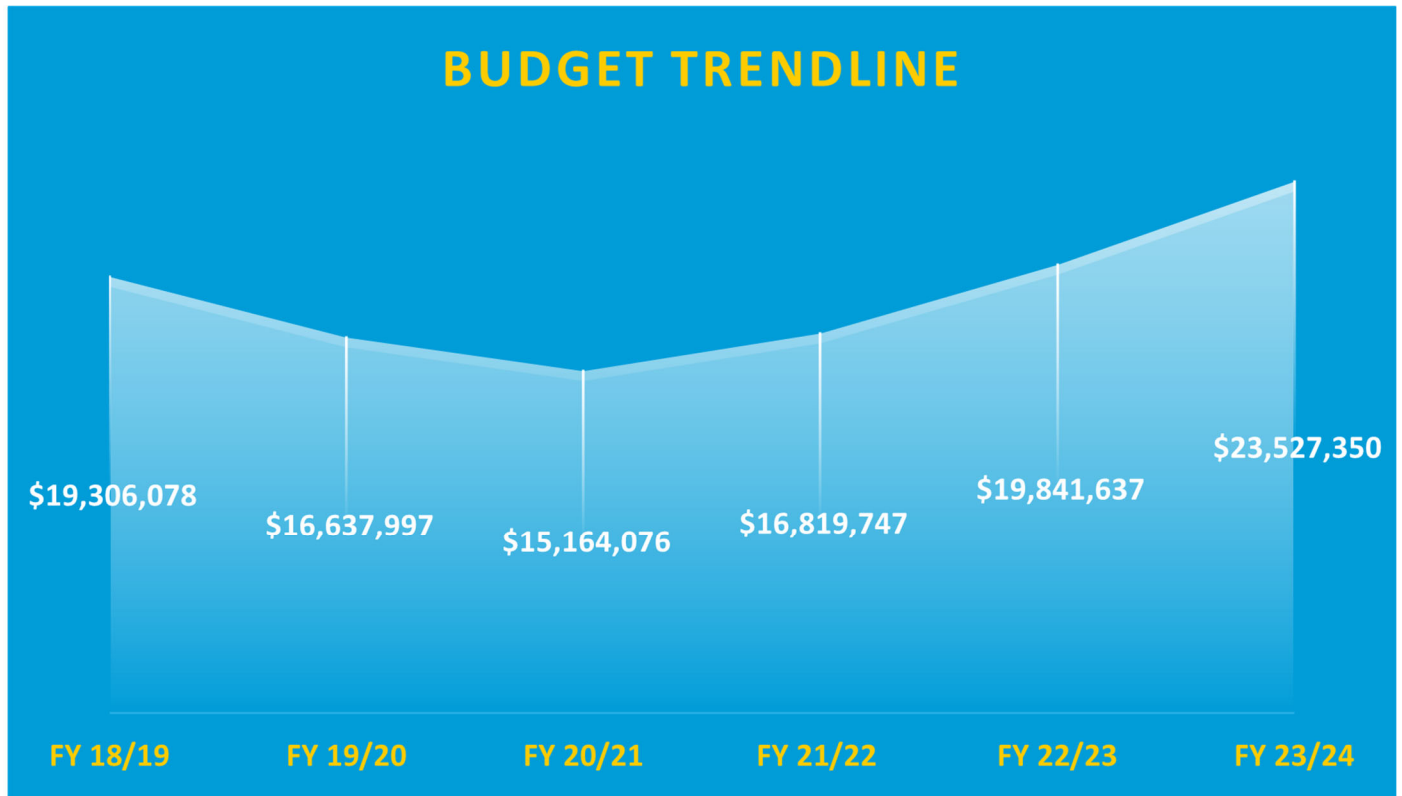
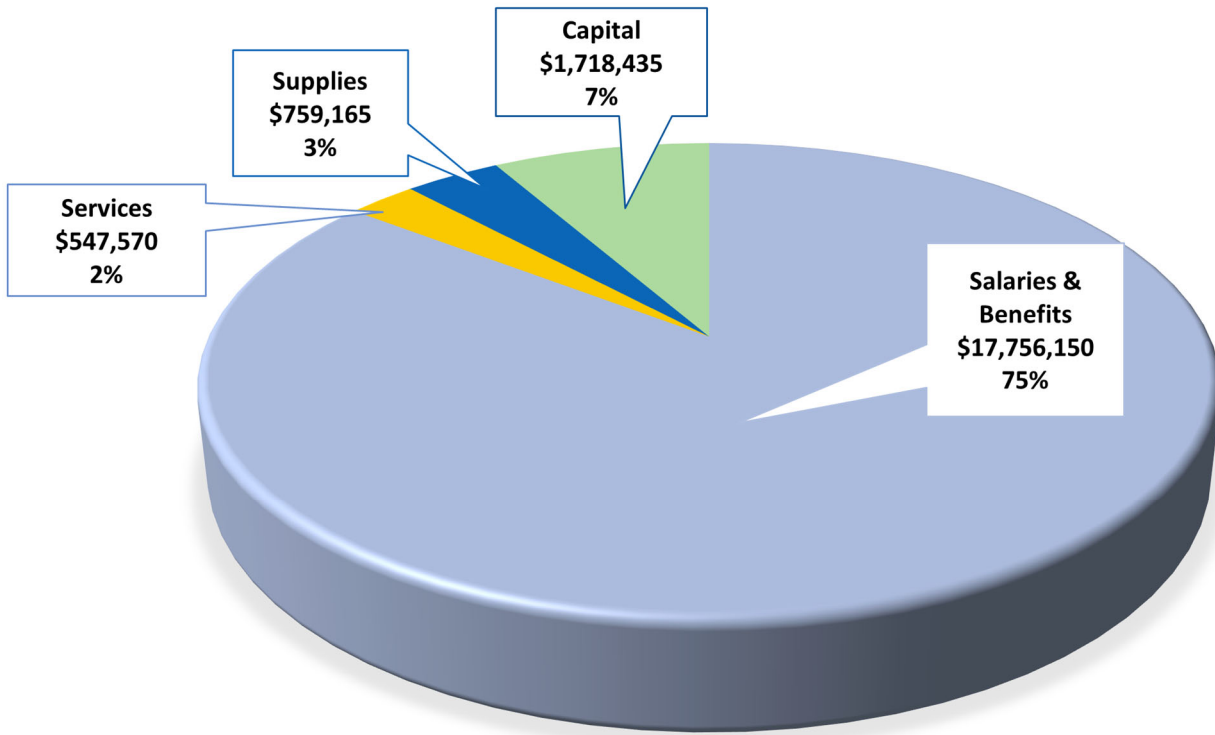


FIRE STATIONS



BUDGET BREAKDOWN

FY 2023-2024 BUDGET



APPARATUS INFORMATION

Quint/Aerial Ladder Truck:

This serves a dual purpose of an engine and an aerial ladder truck. “Quintuple” refers to the five functions that a **quint** provides - pump, water tank, fire hose, aerial device, and ground ladders.



Engine:

This functions as a firefighting apparatus that transports firefighters and water to an incident, as well as carrying equipment for firefighting operations.

Special Operations Rescue Unit:

This vehicle carries necessary equipment that supports our special operations teams when they perform: technical rescues, extrication, and water rescue.



Medic Unit:

The Medic Unit, which only carries medical gear, response to low-acuity emergency medical service (EMS) calls instead of running an engine or aerial



Airport Rescue & Firefighting Vehicle (ARFF):

Is a type of firefighting apparatus that assists in the emergency response, mitigation, evacuation, and rescue of passengers and crew of aircraft involved in aviation accidents and incidents.

Fireboat:

This specialized watercraft is designed for fighting shoreline and boat fires. It has also assisted in transporting patients to the shoreline for hospital transport.



Battalion Chief & Command Vehicle: Transports the Battalion Chief, who serves as the Incident Commander on the scenes of a fire and medical incidents.

Fire Prevention Vehicle:

Transports fire inspectors and fire investigators.



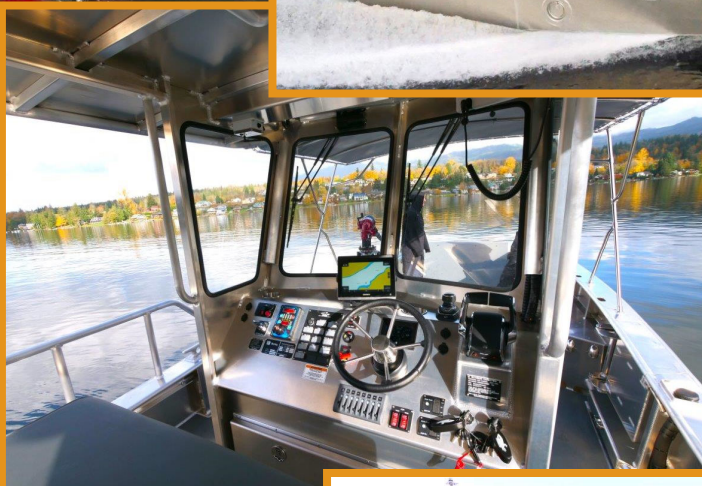
NEW Fireboat



We welcomed our new 2023 Munson Fireboat this year.



Equipped with cutting-edge technology and advanced firefighting emergency medical capabilities, this vessel will be a vital asset in our efforts to enhance emergency response operations on lake Havasu



Acquisition of this fireboat was possible due to Arizona's State Lake Improvement Funds (SLIF), which exemplifies the State's commitment to public safety.



The new fireboat significantly strengthens our ability to respond promptly and effectively to emergencies on the water.



NEW Desert Rescue



In 2023, we also welcomed our new Desert Rescue Unit that will serve our community and enhance our emergency response capabilities.



This unit has been specifically designed to handle emergencies and provide critical assistance in the desert and remote areas, ensuring the safety and wellbeing of our residents, visitors and crew.

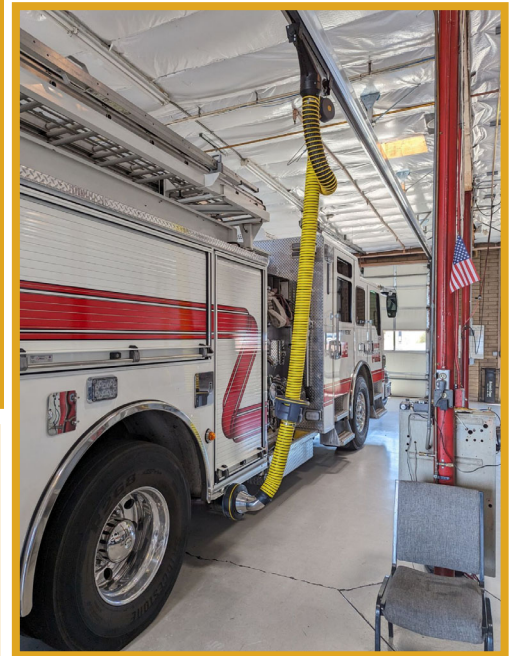
Our New 2023 CanAm Defender 6x6 required a custom cage, fabricated by Morgan Motorsports while the graphics wrap was completed by Impact Design.



NEW Plymovent System



Barnes Electric, LLC completed the installation of the Diesel Exhaust Extraction System for all six (6) City Fire Stations.



The Fire Department received a Federal Emergency Management Agency (FEMA) Assistance Firefighter Grant (AFG) for purchasing and installing a Turnkey Diesel Exhaust Extraction System for all City Fire Stations, also referred to as a direct

source capture system. The Diesel Exhaust Extraction System will protect the health of employees and the public from hazardous exhaust gases released by fire apparatus when entering and exiting fire stations. FEMA AFG grant provided \$285,200 and the City contributed the agreed upon 10% (\$28,500). Note: A big thank you goes out to Battalion Chief Carl Stello for managing the project for the Fire Department.

NEW Call Box

An Emergency Phone Call Box was installed outside each fire station to provide the community with direct call access to our dispatch center.



NEW LUCAS

The Lake Havasu City Fire Rescue & EMS obtained a new chest compression device called the LUCAS 3. This device performs consistent, uninterrupted chest compressions that can be used at the scene of an incident as well as during transport. It frees up the rescuers to provide them time and energy to focus on other critical issues regarding the patient.



FIRE STATIONS



Station 1 | **96 Acoma Blvd. S.**
2,201 calls



Station 2 | **2065 Kiowa Blvd. N.**
1,436 calls



Station 3 | **3620 Buena Vista Ave.**
2,067 calls



Station 4 | **3270 Palo Verde Blvd. S.**
1,712 calls



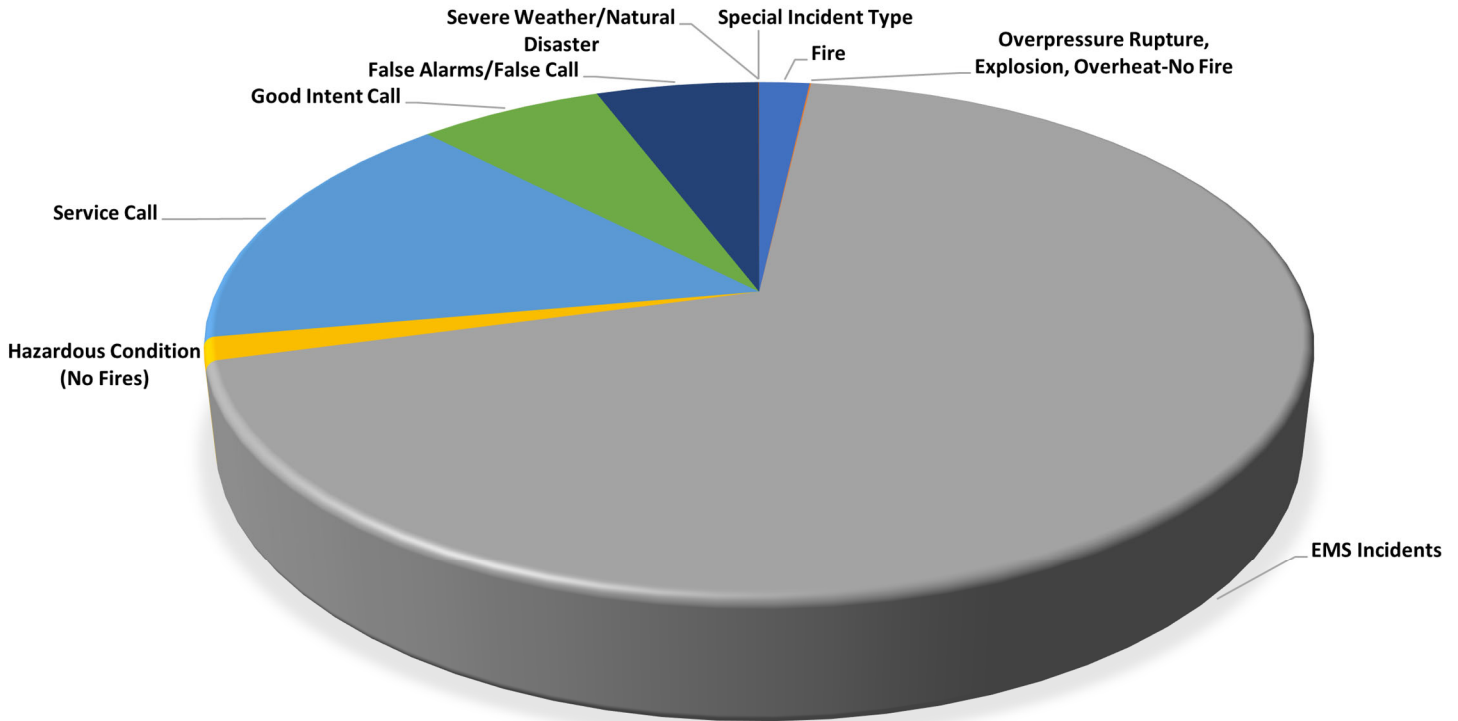
Station 5 | **145 N. Lake Havasu Ave.**
2,005 calls



Station 6 | **5600 Hwy. 95 N.**
218 calls

STATISTICS

RESPONSE TYPES BY CATEGORY



INCIDENT RESPONSE DATA

INCIDENT TYPE	2023	2022	2021
Fire	170	155	152
Overpressure Rupture, Explosion, Overheat-No Fire	5	11	1
EMS Incidents	6643	6839	6578
Hazardous Condition (No Fires)	140	133	108
Service Call	1504	1669	1493
Good Intent Call	627	690	726
False Alarms/False Call	549	541	511
Severe Weather/Natural Disaster	2	8	9
Special Incident Type	1	2	0
TOTAL	9,641	*10,048	9,578

* Highest Incident Responses in LHCFD History

Basic Incident Type Code And Description	Total Incidents	Total Incidents Percent of Incidents
111 - Building fire	30	0.31%
112 - Fires in structure other than in a building	1	0.01%
113 - Cooking fire, confined to container	11	0.11%
114 - Chimney or flue fire, confined to chimney or flue	1	0.01%
118 - Trash or rubbish fire, contained	14	0.15%
122 - Fire in motor home, camper, recreational vehicle	2	0.02%
123 - Fire in portable building, fixed location	1	0.01%
131 - Passenger vehicle fire	30	0.31%
132 - Road freight or transport vehicle fire	2	0.02%
134 - Water vehicle fire	8	0.08%
137 - Camper or recreational vehicle (RV) fire	4	0.04%
138 - Off-road vehicle or heavy equipment fire	2	0.02%
140 - Natural vegetation fire, other	5	0.05%
142 - Brush or brush-and-grass mixture fire	23	0.24%
143 - Grass fire	1	0.01%
150 - Outside rubbish fire, other	2	0.02%
151 - Outside rubbish, trash or waste fire	17	0.18%
154 - Dumpster or other outside trash receptacle fire	8	0.08%
155 - Outside stationary compactor/compacted trash fire	2	0.02%
160 - Special outside fire, other	2	0.02%
161 - Outside storage fire	3	0.03%
162 - Outside equipment fire	1	0.01%
Fire	Total: 170	1.76%
243 - Fireworks explosion (no fire)	3	0.03%
251 - Excessive heat, scorch burns with no ignition	2	0.02%
Overpressure Rupture, Explosion, Overheat (No Fire)	Total: 5	0.05%
300 - Rescue, EMS incident, other	1	0.01%
311 - Medical assist, assist EMS crew	702	7.28%
320 - Emergency medical service, other	5	0.05%
321 - EMS call, excluding vehicle accident with injury	5,644	58.54%
322 - Motor vehicle accident with injuries	131	1.36%
323 - Motor vehicle/pedestrian accident (MV Ped)	20	0.21%
324 - Motor vehicle accident with no injuries.	112	1.16%
341 - Search for person on land	9	0.09%
342 - Search for person in water	3	0.03%
351 - Extrication of victim(s) from building/structure	1	0.01%
352 - Extrication of victim(s) from vehicle	2	0.02%
353 - Removal of victim(s) from stalled elevator	7	0.07%
355 - Confined space rescue	1	0.01%
361 - Swimming/recreational water areas rescue	1	0.01%
365 - Watercraft rescue	2	0.02%
381 - Rescue or EMS standby	2	0.02%
Rescue & Emergency Medical Service Incident	Total: 6,643	Total: 68.90%
410 - Combustible/flammable gas/liquid condition, other	2	0.02%
411 - Gasoline or other flammable liquid spill	11	0.11%
412 - Gas leak (natural gas or LPG)	52	0.54%
413 - Oil or other combustible liquid spill	2	0.02%
421 - Chemical hazard (no spill or leak)	4	0.04%
422 - Chemical spill or leak	1	0.01%
424 - Carbon monoxide incident	1	0.01%
440 - Electrical wiring/equipment problem, other	4	0.04%
441 - Heat from short circuit (wiring), defective/worn	7	0.07%
442 - Overheated motor	4	0.04%

443 - Breakdown of light ballast	2	0.02%
444 - Power line down	16	0.17%
445 - Arcing, shorted electrical equipment	21	0.22%
460 - Accident, potential accident, other	1	0.01%
461 - Building or structure weakened or collapsed	6	0.06%
462 - Aircraft standby	5	0.05%
481 - Attempt to burn	1	0.01%
Hazardous Condition	Total: 140	Total: 1.45%
511 - Lock-out	3	0.03%
512 - Ring or jewelry removal	1	0.01%
521 - Water evacuation	1	0.01%
522 - Water or steam leak	4	0.04%
531 - Smoke or odor removal	9	0.09%
541 - Animal problem	3	0.03%
542 - Animal rescue	1	0.01%
550 - Public service assistance, other	8	0.08%
551 - Assist police or other governmental agency	28	0.29%
552 - Police matter	6	0.06%
553 - Public service	28	0.29%
5536 - Smoke Detector Service	82	0.85%
554 - Assist invalid	1,305	13.54%
561 - Unauthorized burning	25	0.26%
Service Call	Total: 1,504	Total: 15.60%
600 - Good intent call, other	1	0.01%
611 - Dispatched and cancelled en route	259	2.69%
621 - Wrong location	2	0.02%
622 - No incident found on arrival at dispatch address	277	2.87%
631 - Authorized controlled burning	18	0.19%
651 - Smoke scare, odor of smoke	43	0.45%
652 - Steam, vapor, fog or dust thought to be smoke	4	0.04%
653 - Smoke from barbecue, tar kettle	3	0.03%
661 - EMS call, party transported by non-fire agency	9	0.09%
671 - HazMat release investigation w/no HazMat	11	0.11%
Good Intent Call	Total: 627	Total: 6.50%
700 - False alarm or false call, other	2	0.02%
713 - Telephone, malicious false alarm	1	0.01%
715 - Local alarm system, malicious false alarm	3	0.03%
730 - System malfunction, other	3	0.03%
731 - Sprinkler activation due to malfunction	1	0.01%
733 - Smoke detector activation due to malfunction	45	0.47%
734 - Heat detector activation due to malfunction	4	0.04%
735 - Alarm system sounded due to malfunction	90	0.93%
736 - CO detector activation due to malfunction	6	0.06%
740 - Unintentional transmission of alarm, other	8	0.08%
741 - Sprinkler activation, no fire - unintentional	4	0.04%
742 - Extinguishing system activation	1	0.01%
743 - Smoke detector activation, no fire - unintentional	119	1.23%
744 - Detector activation, no fire - unintentional	25	0.26%
745 - Alarm system activation, no fire - unintentional	233	2.42%
746 - Carbon monoxide detector activation, no CO	4	0.04%
False Alarm & False Call	Total: 549	Total: 5.69%
813 - Wind storm, tornado/hurricane assessment	2	0.02%
Severe Weather & Natural Disaster	Total: 2	Total: 0.02%
911 - Citizen complaint	1	0.01%
Special Incident Type	Total: 1	Total: 0.01%
	Total: 9,641	Total: 100.00%

DIVISION OF OPERATIONS



CY 2023 was a very busy year with new hires, promotions, training, labor relations and the Certificate of Necessity (CON) process. I want to thank every member of the department for your continued dedication and hard work to provide excellent service to Lake Havasu City residents.

From an operational perspective, a customer is the end user receiving service from the members of our organization. The community is our main external customer but the members of the organization (internal customers) are who I provide service to daily and are my main customer.

At times it seems like the Deputy Chief of Operations may need to let things slide and ease up a bit on organizational expectations. This is sometimes viewed as the way to take care of the shift members by not pushing forward with increased expectations challenging the organization. Although it seems like this is needed at times it breeds mediocrity and minimum performance. This is something none of us want if we call 911 and something our community would not appreciate. This would be a failure of leadership from my perspective. Our organization must continue to progress, get better, evolve and be accountable to the Fire Service and community expectations. This is what is required for long-term success and meeting the ever-changing needs of our mission.

LHCFD will likely see the final decision on a CON in the first quarter of CY 2024 which will bring a few new operational challenges. I feel we have done a good job projecting the challenges and the organization is ready to meet community needs by adapting and overcoming with any changes needed. The Fire Chief and City Staff have appropriately



budgeted for the success of this needed service to the community and the labor and management teams have worked through the MOU process to ensure we are looking at all angles of change for our internal and external customers.

In CY 2023, LHCFD saw the promotion of a new Fire Marshal, 1 Battalion Chief, 3 Captains, 3 Engineers, and multiple new hires to fill vacancies. We restructured all job descriptions to allow for career development for those seeking out the education, training and job experience to prepare for future promotions. In addition, we adapted our training request process to streamline and make it consistent for all members. Although in the short-term change is difficult, we all need and want change to allow our members to grow and help move the organization forward from within. The next 3-5 years will be very busy to prepare those interested in filling upcoming retirement vacancies.



Lastly, I want to thank all members that have worked in acting positions throughout CY 2023 to meet deployment needs and allow us the opportunity to complete testing for the early CY 2023 promotions. Special thanks to Captain/Paramedic Aaron Bracamonte for stepping up to fill the A Shift Battalion Chief role while we move through the development and hiring process of the new Deputy Fire Chief of Administration position. Remember, it takes both formal and informal leadership with all of us working together to be a successful organization. We all have the opportunity to impact someone in a positive manner each day.

In order to ensure sustained success, it is imperative that we continue to move forward together and make necessary preparations for the future. Our ability to adapt to changing circumstances and capitalize on new opportunities will be paramount in achieving our goals. Let us remain steadfast in our focus and work collaboratively towards proudly serving our community.

Jasen Stello

Deputy Fire Chief - Operations

DIVISION OF FIRE PREVENTION



Over this last year, I've commonly illustrated that our local Fire Code is like a history book. A history book divided into three main chapters with over 600 pages of lessons learned. The "first chapter" focuses on the safety of businesses and their employees, the second on how to keep their customers (the public) safe, and the third is how we can ensure the success of our firefighting efforts if a fire occurs in their place of business. Effective fire prevention is key to ensuring the safety of our firefighters. By prioritizing the necessary tasks to manage hazardous conditions in our community, we can significantly minimize the risks. Remember, "Fire Prevention = Fire Fighter Safety."

Managing that risk is a business of working with people. Building relationships, strengthening partnerships, adding value to coalitions, and investing in people will have a meaningful impact on reducing the risk of poor outcomes in our city.

During the past year, the Fire Prevention team has worked "tirelessly." They have reviewed permit applications, finished new construction inspections, completed occupancy-based fire safety inspections, presented educational programs for at-risk audiences, and conducted fire scene investigations. I am incredibly proud of their dedication to our community and feel honored to work alongside them. I have frequently commented that the reason this bureaucracy has been able to accomplish what it has is due to the exceptional individuals who work within it. Their ability to overcome obstacles, challenges, and friction has been instrumental in providing quality service to our customers.

We, of course, wouldn't be able to achieve all that we do without those who walked this road before us. The decades of effort invested into progressive fire prevention ideas and programs continue to burn hot. A few memorable examples are community-focused fire protection programs with our youth and risk-based fire prevention ordinances like the 1994 commercial fire sprinkler amendment and the 2013 False Fire Alarm Reduction Ordinance. To this day, we, as firefighters and the community, benefit.

This past year builds upon that tradition. Specifically, here are just a few key highlights:

- ◆ We are on track to perform 1,345 fire safety inspections, covering approximately 21% of all business locations this fiscal year. That is a 110% increase from last FY. That is largely due to our First Responders answering the call for help and taking additional time away from their families to do fire inspections in low-risk occupancies.
- ◆ Over 700 business license applications were reviewed and processed by our staff in the City's review workflow. Of those, 237 locations had actual fire safety inspections performed on-site.
- ◆ Gina Gutierrez with Public Education is hard at work maintaining our community life safety programs with over 400 classes last year. The bulk of that is the CTE Program at the Lake Havasu City High School, where we are seeing a direct benefit to our department with the hiring of our first CTE graduate, Firefighter Azar Jr.
- ◆ We continue to prioritize succession planning and investing in our team's education. Recently, our Firefighter on Special Assignment to the Fire Prevention Bureau, Bill Sherman, completed his Fire and Arson Investigator training through Cal Fire 1-3.
- ◆ Over 700 fire permits were issued from the Fire Prevention Bureau, and nearly 1,300 new construction inspections were completed on life safety systems, mainly through our Fire Prevention Officer, John Boone.

However, the challenges continue:

- ◆ Every year, every new commercial building constructed contributes to the increased workload of occupancy inspections and maintenance of fire protection infrastructure. Of the community's 2,500 life safety and fire protection systems, about 41% from last FY still need individual attention from this division.
- ◆ The re-inspection rate for fire safety inspections is approaching 37%. It takes more repeat visits and customer education to tackle their unique issues. Education, outreach, and relationship building will be key to effective fire prevention in our local businesses.

I continue to be cautiously optimistic about the fire safety of our community, and I am encouraged by those I work alongside. I know we are making Lake Havasu City a safer place to live, work, and play in every day.

Nathan Adler

Fire Marshal

DEPUTY CHIEF OF Administration



The Fire Department received approval for the addition of a Deputy Chief of Administration in the 2023/2024 budget. The department has had this position in prior budgets, but lost it in the early 2000's due to the recession and resulting budget crisis. We are happy to have this much needed position back in the budget to help with the administrative work load for a very busy department.

The Deputy Chief of Administration's office has been busy with continued work in many areas. The most important is working with EMS Services on items related to medical transportation which we expect to start early 2024. Current projects that coincide with that are the process to evaluate and implement new Computer Aided Dispatch software and the purchase of 3 new ambulances that will be needed to meet the needs of the program. Another exciting project is the building of Fire Station #7 which will be located at Sloop and McCulloch. That process has started with site visits and the beginning of the selection process for an Architect which will then lead to the selection process for a builder.

Thanks to the hard work of our Apparatus Specification Committee, we will see the delivery of a new Pierce Velocity Pumper somewhere in the first quarter of 2024. We have also placed an order for an additional Pierce Velocity Pumper that was approved in the 2023 budget. This apparatus has an extended build date due to the backlog of apparatus orders. We continue with our apparatus refurbishment program and currently have a 2006 Pumper that has started a complete refurbishment process. We expect that to be completed by the summer. We are also in the process of working out specifications to refurbish a 2001 Aerial Apparatus that we hope to place in the 2024/2025 budget year. We expect apparatus refurbishments to add an additional 10 years to the service life of these vehicles.

It has been exciting to work in this position on an interim basis while the department conducts a nationwide recruitment effort to permanently fill the position. This should be completed in the first quarter of 2024. I look forward to the positive changes this position will have on the organization which will also contribute to the safety and well-being of our community.

Jeff Kemp

Interim Deputy Fire Chief - Administration

SUPPORT SERVICES

The Administrative Division is under the direction of the Fire Chief. This division is responsible for serving and supporting department personnel and external customers by providing the necessary administrative infrastructure required to sustain business operations.

Support Services works behind the scene providing a wide array of services. They are committed to ensuring that the needs of all employees are addressed from date of hire to date of separation. The difference services offered vary, but all components are essential and beneficial to every employees as they carry out the

- Personnel services: recruiting, hiring, transfers, promotions, and maintaining employee work records, etc.
- Technical services such as radio repair and maintenance, vehicle maintenance and support, etc.
- Payroll services such as record keeping, leave processing, etc.
- Personnel data maintenance, personnel records management, etc.
- Management of Records Requests relevant to the LHCFD.
- Lake Havasu City website contributions
- Development of written medial to include news releases, brochures and other internal/eternal informational documents.
- Budget preparation and monitoring, and financial operations.

- ◆ **FISCAL MANAGEMENT & RESEARCH**
- ◆ **MANAGEMENT OF PERSONNEL SERVICES**
- ◆ **MANAGEMENT OF PAYROLL SERVICES**
- ◆ **MANAGEMENT OF PROCUREMENT**
- ◆ **MANAGEMENT OF ACCOUNTS RECEIVABLE AND ACCOUNTS PAYABLE**
- ◆ **CAPITAL IMPROVEMENTS**

INSPECTIONS

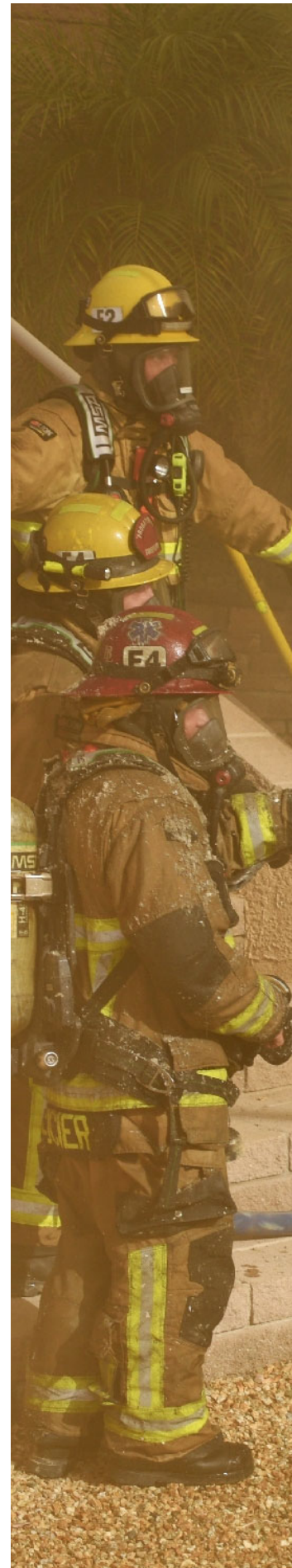
Fire Inspectors are responsible for the enforcement of the Fire Code that Lake Havasu City adopted based on the 2018 edition of the International Fire Code and the accompanying National Fire Protection Association standards. They also assist contractors and owners in obtaining the proper Fire Department permits, the plan submission process, plan review, and fire inspections as required by Lake Havasu City and the International Fire Code.

FIRE INVESTIGATIONS

Fire Investigators primary service is to determine the origin and cause of fires when requested by first responders and to conduct a criminal investigation when the cause is determined to be arson. Our investigators examine the scenes of the fire to determine the cause. They also examine the evidence present at the scene of the fire to determine if there was any criminal activity involved.

2023 PREVENTION STATISTICS

ACTIVITY	2023	2022	2021*
Plan Reviews	478	493	589
Total Inspections	2064	2,405	2,648
Violations	1759	3,169	3,296
Public Educ. Classes	411	325	213
Public Educ. Students	7578	5605	5,684
Permits Issued	343	434	1,490
Fire Investigations - Opened	9	10	18
Fire Investigations - Closed	30	19	28
Env./HazMat Investigation - Opened	0	0	0
Env./HazMat Investigation - Closed	0	1	0
Arsons	7	1	7



2023 PREVENTION STATISTICS

Total Number of Inspections

2064

Public Assembly 71	Garage/Carport/Sheds 5
Office/Service 420	L.P.G. 44
Education/Preschool 27	Tanks - New/Removed 9
Factory/Industrial 49	Construction 56
Hazardous 0	Fire Systems 1040
Hospital/Nursing Care 23	Complaints 14
Retail Business 88	Special Inspections 89
Hotel/Apartment 14	Special Events 73
Residential 17	Knox Box Install/Removal 174
Storage Occupancies 25	Pub Ed Participants 7578
Pub Ed Classes 411	

EMERGENCY MEDICAL SERVICES



In CY 2023, Lake Havasu City Fire Department responded to 6,643

Summary of EMS CALLS	2021	2022	2023
	6,607	6,839	6,643

Emergency Medical Service (EMS) and Rescue incidents. During these incidents, 4,715 patients were treated and transported to Havasu Regional Medical Center, and 1,178 refused treatment or required no transport. Additionally, service was provided 1,305 times for invalid or occupant assists. The EMS, Rescue, and Assist Invalid incidents resulted in 82.5% of our calls in CY 2023.

Lake Havasu City firefighters are licensed by the Arizona Department of Health Services as either an EMT-Basic or EMT-Paramedic, providing emergency medical care to the residents and visitors of Lake Havasu City. The fire department is part of Havasu Regional Medical Center’s Emergency Medical Services System. We regularly participate in the Trauma Outreach, Chest Pain Accreditation, and the Base Hospital Committee's, which ensures that paramedics are properly trained, and that victims of injury or illness are assessed, treated, and transported to the Hospital Emergency Department in a timely manner.

The primary goal of EMS is to provide and promote the continued development of an optimal system of emergency medical and trauma care that gives the greatest possible patient outcome and continuously improves our community's health.

The submission of our application for an ambulance transport CON in February of CY 2023 was one of our most formidable accomplishments. We completed many phases of the application throughout the year and expect to fully complete the CON process in the 1st or 2nd quarter of CY2024. Other accomplishments - One (1) Firefighter/Paramedic Trainee in the Lifework Education and two (2) Firefighter/Paramedic Trainees in the Mohave Community College Paramedic Programs successfully completed and obtained their Paramedic certificates. In addition, another three (3) Firefighter/Paramedic Trainees are currently enrolled in Mohave Community College Paramedic Program with an expected completion early in CY2024. We also obtained and put in service a Lucas 3 Chest Compression device, which will aid in providing more efficient and consistent compressions during CPR.

Our growing city continues to challenge the Emergency Medical Services in our community. We plan on expanding our services by ensuring dedicated 911 ambulances are available for emergencies in Lake Havasu City. By strengthening our emergency medical services, we can improve the safety and well-being of our community and ensure that we can efficiently respond to any incident that may arise.

As we move into 2024, I look forward to the positive changes in the EMS Division, ambulance transport, and continuing to increase the services we provide.

Tim Maple

Battalion Chief – EMS Division



Fire Department Call Volume

Month	2023		2022		YTD % Change	Call Difference
	Grand Total	% of Total Incidents	Grand Total	% of Total Incidents		
January	769	7.98%	938	9.35%	-9.90%	-169
February	765	7.93%	698	6.94%	4.58%	67
March	893	9.26%	862	8.57%	1.77%	31
April	895	9.28%	859	8.54%	2.05%	36
May	832	8.63%	830	8.25%	0.12%	2
June	746	7.74%	738	7.34%	0.54%	8
July	886	9.19%	937	9.32%	-2.80%	-51
August	771	8.00%	840	8.35%	-4.28%	-69
September	746	7.74%	823	8.23%	-4.91%	-77
October	817	8.47%	763	7.59%	3.42%	54
November	682	7.07%	833	8.28%	-9.97%	-151
December	839	8.70%	927	9.24%	-4.98%	-88
Grand Total	9641	100.00%	10048	100.00%	-2.07%	-407
		2023		2022		Call Average
Monthly Call Average		804		838		-34
Daily Call Average		26.41		27.55		-1.14

DIVISION OF TRAINING



The Training Division of the Lake Havasu City Fire Department oversees all training and education opportunities that advance the competency of all department personnel. The division consists of a highly skilled team, including a Battalion Chief and an Administrative Specialist I. The training division develops education curriculum and courses based on industry standards and best practices, such as those set by the National Fire Protection Association (NFPA), Occupational Safety and Health Administration (OSHA), Emergency Medical Services (EMS), and ISO requirements.

By adhering to these standards, firefighters are well-prepared to handle various emergencies with the necessary skills, efficiency, and safety. The Training Division's commitment to upholding these high standards is a demonstration to their dedication to providing the highest quality emergency services to the community.

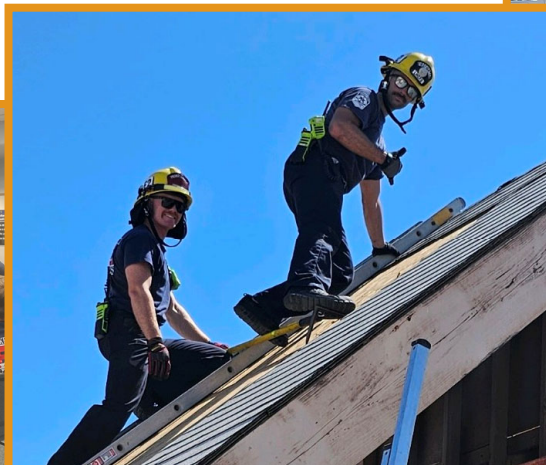
In CY 2023, we successfully implemented the Pilot Pump Operator Academy, a standardized training program that has significantly improved our personnel's proficiency in driving and operating a fire engine - an essential function during firefighting operations. The program has increased confidence, proficiency, and a more uniform approach to qualifying pump operators, resulting in improved outcomes. We are proud of this achievement and will continue to invest in the professional development of our personnel to ensure they have the necessary knowledge, skills, and abilities to perform their duties.



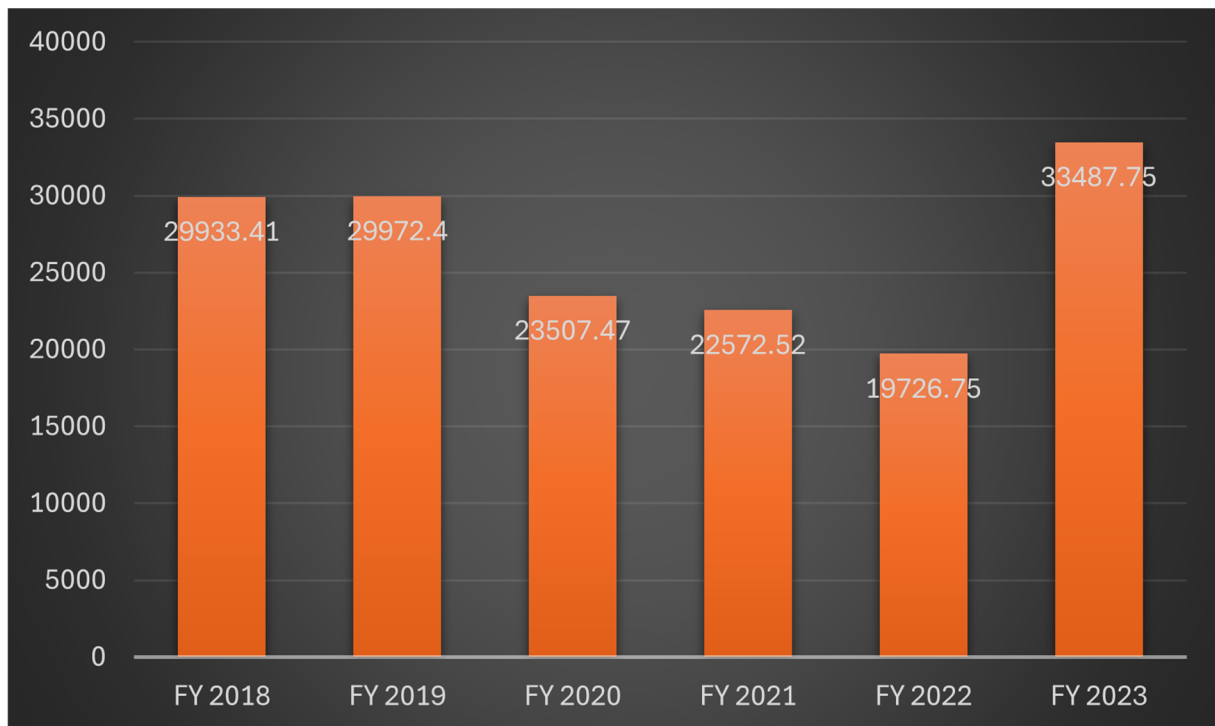
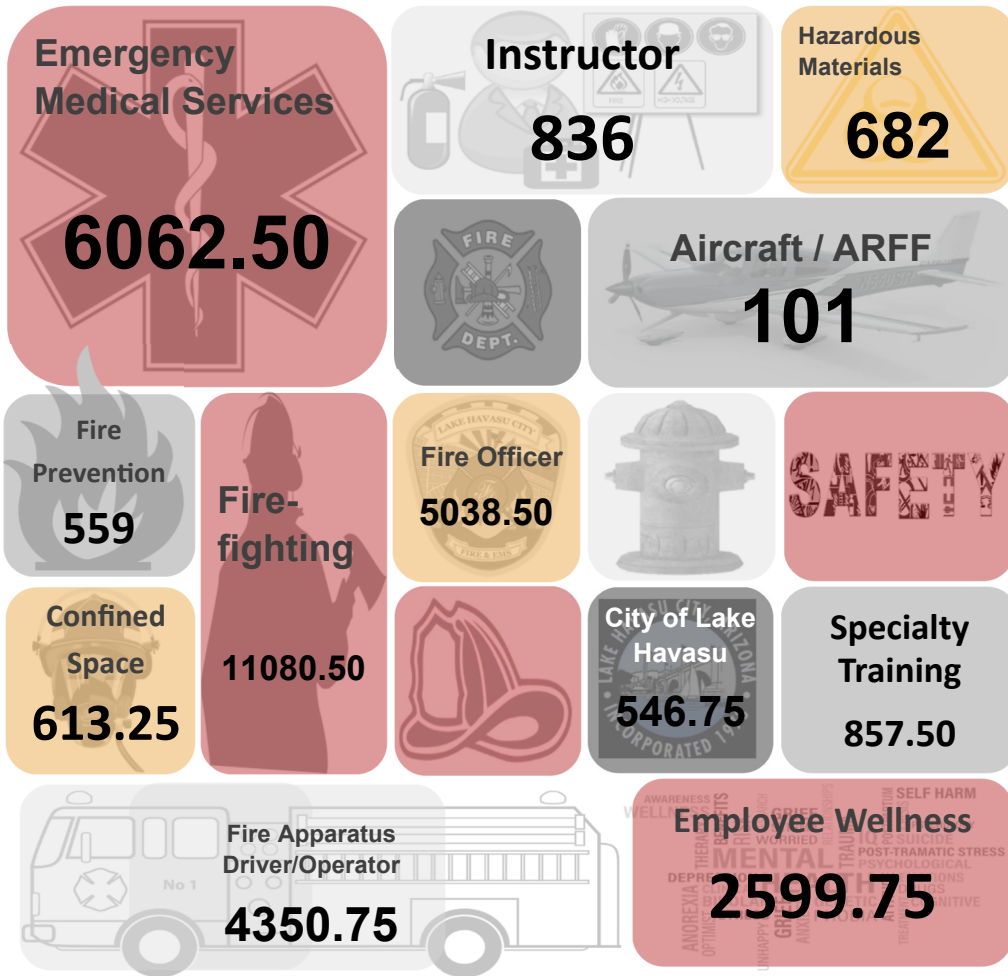
The Fire Department Training Division recently announced an initiative for CY 2024 to establish a Company Officer Academy. This program provides advanced leadership and management training to personnel aspiring to take on higher-ranking roles within the department. This training will be designed to meet the National Fire Protection Association (NFPA) Fire Officer I standards.

LHCFD's dedication to excellence is evident in the cumulative 33,487 hours invested in training initiatives for CY 2023. The Training Division appreciates the ongoing support from the department and looks forward to contributing to the continued success of our personnel through training and education.

Jason Macklem
Battalion Chief - Training



2023 TRAINING HOURS



SPECIAL OPERATIONS

The Lake Havasu City Fire Department Special Operations Teams are proficient in their area of specialties. In addition to the emergency responses within Lake Havasu City, these team members also respond within Mohave County and La Paz County. The Special Operations Teams include:

Aircraft Rescue & Firefighting (ARFF)

ARFF specialized team is comprised of fire ground staffing located at Fire Station #6.

This team is required to maintain a constant state of readiness and knowledge about the workings of the Lake Havasu City Municipal Airport and the associated aircraft that are based at this facility. They are responsible for the mitigation of all events that deal with inflight emergencies and Aircraft Fire Suppression.

During an incident, the ARFF team uses a specialized truck equipped with foam and hundreds of gallons of water.



Technical Rescue Team (TRT)

The Technical Rescue Team (TRT) is responsible for responding to all technical rescue calls in the City of Lake Havasu and outlying Mohave and La Paz County. This team is highly trained in a wide variety of disciplines and can perform specialized rescues such as search and rescue, confined space rescue, water rescue, tree rescues, and trench rescue.

The Technical Rescue Team operates out of Fire Station #4.



SPECIAL OPERATIONS

UAV (Unmanned Aerial Vehicle Team)

LHCFD currently went through the process of implementing a UAV program. The fire department purchased a UAV, worked through establishing standard operating guidelines for its use, and each pilot (team member) was trained to fly the UAV and is FAA licensed.

The UAV has thermal imaging and can do live video feed back to our handheld control unit. There are many uses for the UAV: structure fires, thermal imaging, and location of someone on one of our many hiking trails but are unable to identify their location.



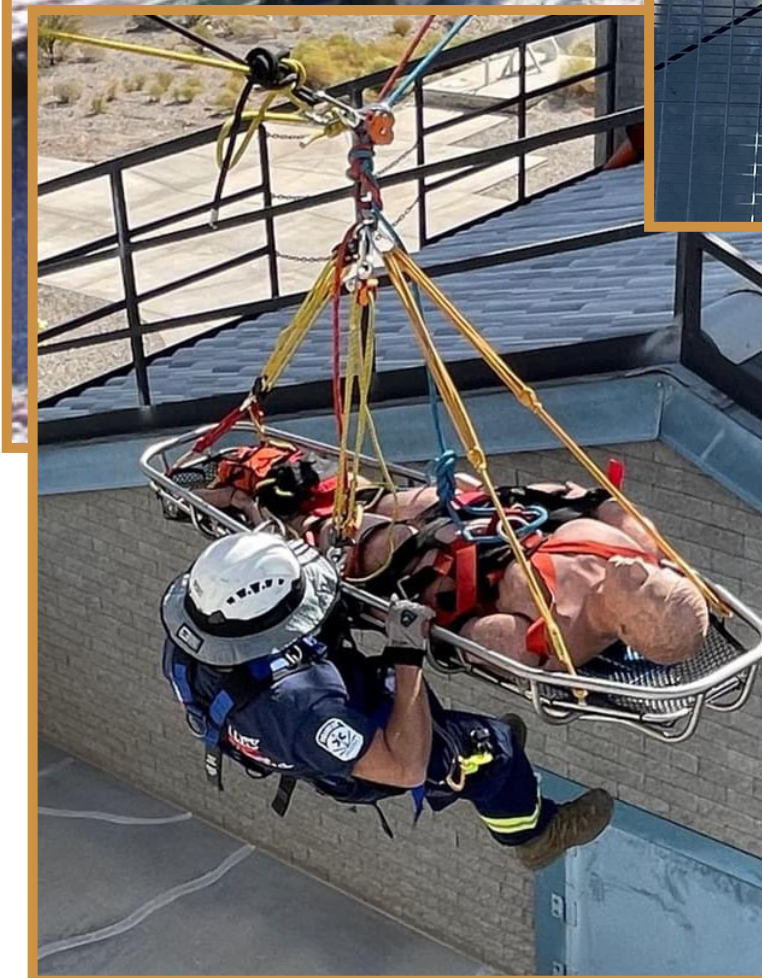
Hazardous Materials Response Team (HazMat)

The HazMat Team consist of trained employees, special equipment, and expertise technical information that helps protect the public and environment during hazardous materials incidents.

This team takes the lead in mitigating incidents involving industrial or transportation incidents, chemical spills, unintentional mix of chemical products, suspicious powder calls, etc. This team operates out of Fire Station #2.



TECHINICAL RESCUE TRAINING



HAZARDOUS MATERIAL TRAINING



COMMUNITY SAFETY & EDUCATION

The Public Education Specialist is responsible for the coordination, development and presentation of education programs for Lake Havasu City schools and citizens. There is a wide range of fire and life safety courses for elementary age students through older adults, conducted in various meeting areas, such as schools, churches, businesses and at community events. Below are a few of the programs that are available:

- ◆ Keep the Wreath Green Program
- ◆ Fire & Life Safety education for elementary schools
- ◆ Juvenile Firesetter Intervention Program
- ◆ Buckle Up for Safety/ Distracted Driving – High School
- ◆ Fire safety in the home/business/assembly for all ages
- ◆ Remembering When - A fire and fall prevention program for older adults
- ◆ Child Safety Seat Inspections (by appointment)
- ◆ Introduction to Fire Service
- ◆ Fire Station Tours
- ◆ Water Safety





CAREER TECHNICAL EDUCATION

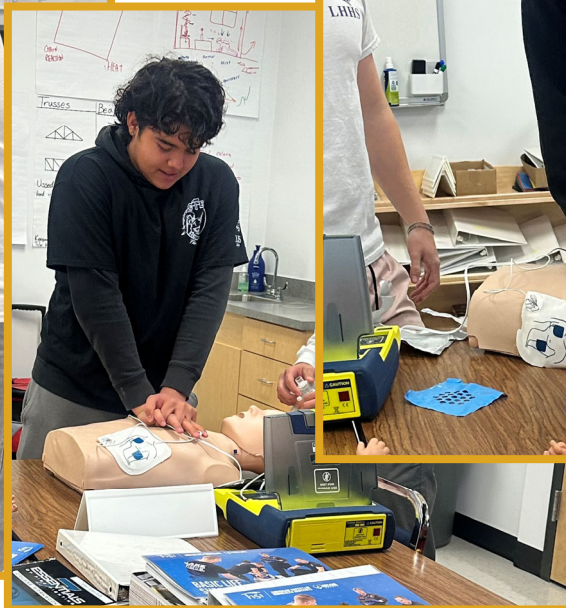
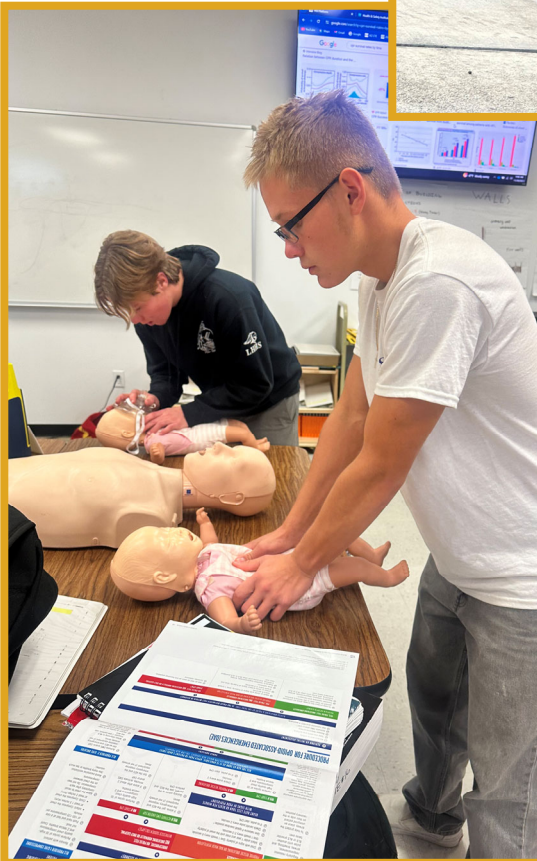
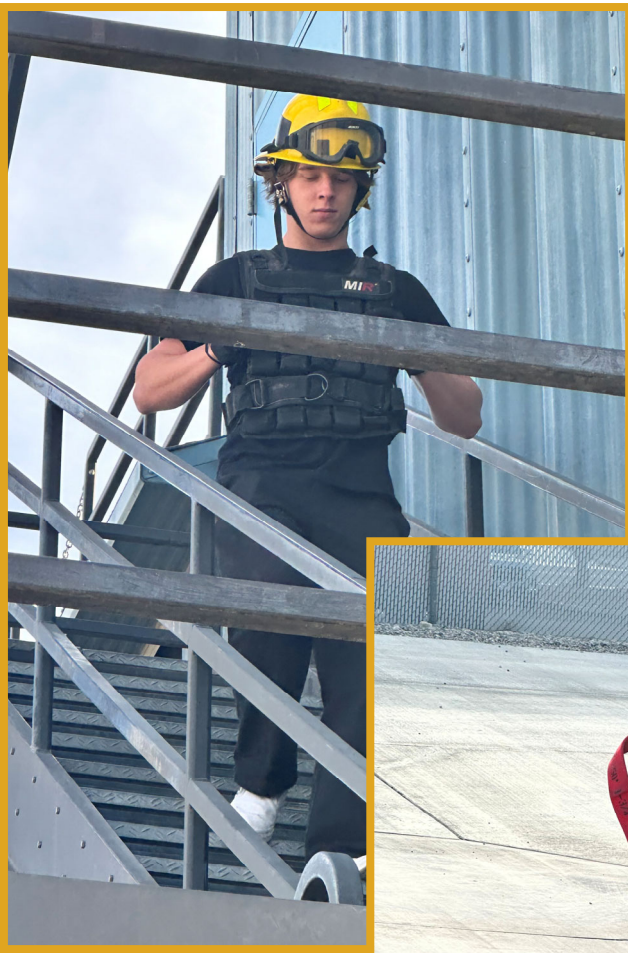


Lake Havasu City Fire, Rescue and EMS has successfully completed the third year in our partnership with Lake Havasu Unified School District (LHUSD) teaching the Career and Technical Education (CTE) Fire Service program at Lake Havasu High School.

The Fire Service program is designed to introduce students to careers in the fire service, by focusing on the principals, theory, and practices associated with the management of fire operations, firefighting services, and community fire issues. Students spent time both in the classroom and on the training grounds. Classroom lessons included the mission and structure of the fire service, communication, building construction, fire dynamics, and an introduction to hazardous materials analysis. They earned

their First Aid and CPR certificates, and had hands-on training with personal protective equipment, portable fire extinguishers, ropes and knots, grounds ladders and more.





CAREER TECHNICAL EDUCATION

We will continue working to encourage more students to move into the emergency services pathway at Mohave community college (MCC). Our goal is to develop fire service professionals who are committed to working in Lake Havasu City and are looking for preparation to help them reach that goal.





COMMUNITY EMERGENCY RESPONSE TEAM

F
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C

The goal of the team continues to be staffing the Rehab Division at large emergencies, staffing First Aid Stations at a number of large events that take place within the City, and maintaining the City-wide Knox Box Program for those citizens who rely on the help of the Fire Department for emergency medical needs.

The CERT Team celebrated its 18th year in service serving the Fire Department and the Community. We welcomed 6 new members into the team during this year and are happy to report that a number of long-term members are still with the Team since its inception, making up a total of 28 active members on our CERT Team.

In January, all members were re-certified in their First Aid skills, AED and CPR skills. Starting with the winter months, CERT staffs a number of First Aid Stations at the large events such as the Annual Balloon Festival, the Triathlon, the Havasu Half Marathon, MBAA Mountain Bike Races. and "Teen Break". During the Summer there is a lull in these activities due to the heat of Summer. As Fall approaches we staffed these same stations at the "Run To The Sun" Car Show, and "Fright Night". CERT also assisted at 2 Hazardous Material Collection Days, passing out required paperwork and traffic control of citizens arriving at Fire Station #2.

Our most important responsibility, especially during the hot Summer months, is staffing the Rehab Division at fires and other emergencies. In 2023, CERT members responded to 15 structure fires and 1 gas leak to assist Unisource Gas workers. 4 of these fires and the gas leak occurred during the extreme hot spell in July; 2 incidents in the same day. It was taxing for both the firefighters and our members.

In the Knox Box Program, during 2023, 105 boxes were installed, 62 boxes were removed and refurbished as necessary and 25 key exchanges were made. It should be noted that as a result of the work done staffing First Aid Stations and other services a total of \$6,350.00 in donations were received from various Organizations towards this program. The current price of each box is currently running over \$200.00 per box.

All of these activities totaled 2604 volunteer hours. CERT's moto is "Working Together to Help Our Neighbors" and we continue to thank all of the members of the Fire Department for their continued support of the CERT Program.

Bob MacMillan

Team Leader



Contact Information

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