

CREDIT CARD - PLEASE DO NOT PAY



LAKE HAVASU CITY
2330 McCULLOCH BOULEVARD N.
LAKE HAVASU CITY, AZ 86403
(928) 453-4146 (888) 546-4146



143808SA21-Y-1
6660 Y SP 0.547000



LAKE HAVASU CITY AZ 86404

Statement

ACCOUNT INFORMATION

ACCOUNT NUMBER [REDACTED]
SERVICE ADDRESS [REDACTED]
RATE CLASS RESIDENTIAL
SERVICE PERIOD 01/10/2024 to 02/06/2024
BILLING DATE 02/22/2024

CURRENT DUE DATE 03/14/2024

WATER METER INFORMATION

Meter	Type	Current	Previous	Usage (Cubic Feet)	Usage (Gallons)
220964559	WA	006300	005769	531	3972

ACCOUNT ACTIVITY

PREVIOUS BALANCE	\$36.59
PAYMENT 02/15/2024	-\$36.59
BALANCE FORWARD	\$0.00

NEW CHARGES

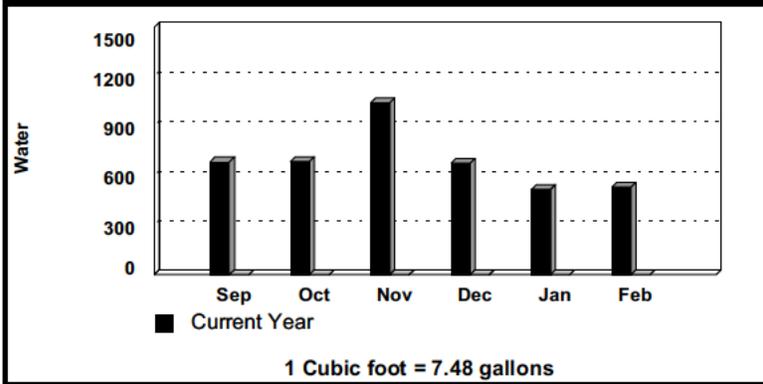
BASE CHARGE	\$9.02
WATER USAGE CHARGE	\$4.50
TRASH CHARGES	\$23.00
SALES TAX	\$1.03
TOTAL CURRENT CHARGES	\$37.55

ACCOUNT BALANCE

NEW CHARGES DUE BY 03/14/2024	\$37.55
TOTAL AMOUNT DUE	\$37.55



WATER CONSUMPTION HISTORY IN CUBIC FEET



SPECIAL MESSAGE

Concerned about water consumption or expensive monthly bills? It's the occupant's responsibility to govern water consumption and monitor for leaks. You are encouraged to take your own meter reads and compare them to your monthly utility statement. The City publishes the meter reading schedule that you can follow and compare your reads to what is being billed. Performing a weekly meter read can significantly reduce the possibility of leaks going unnoticed and affecting your monthly bill.

CREDIT CARD - RETAIN THIS STUB FOR YOUR RECORDS - DO NOT PAY

Coupon

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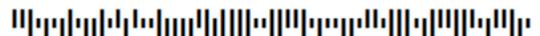
LAKE HAVASU CITY AZ 86404

AMOUNT DUE

TOTAL AMOUNT DUE \$37.55

AMOUNT ENCLOSED

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LAKE HAVASU CITY
PO BOX 5142
HARLAN IA 51593-0642



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Register Your Account Online and Save Time

Visit our new and improved payment portal at <https://customerconnect.lhcaz.gov>. Register now to pay your bill online, begin or update automatic payments, start and stop or transfer service and update mailing address.

Questions about Your Utility Bill

If you have questions about your Utility Bill, please contact Lake Havasu City Customer Service at (928) 453-4146 or toll free at (888) 546-4146 Monday – Friday 8:00 A.M. to 5:00 P.M. You may also email cscounter@lhcaz.gov.

Questions about Trash Service

For questions regarding trash pick-up or service days please contact Republic Services at (928) 855-9441.

Report a Water Leak or Discolored Water

Please call Water Maintenance at (928) 855-2618 Monday – Friday 7:00 A.M. to 3:30 P.M.

How to Reduce Your Utility Bill

The Lake Havasu City Water Department encourages you to familiarize yourself with your property's water systems. Understanding your water use and learning to identify leaks can significantly reduce the amount of time a leak occurs and save you money. To better understand your water systems, please visit www.lhcaz.gov and search for Water Audit Checklist.

Understanding Your Utility Bill

Your Utility Bill contains information specific to your property. The Utility Bill is separated into five categories. Descriptions for each category is shown below.

Account Information: This section contains your Account Number, Service Address, Rate Class, Service Period (water use range), Billing Date and Due Date.

Water Meter Information: This sections contains your Meter Number, Type (Water, Irrigation, and Sewer Flow), Current and Previous Reads and Usage in Cubic Feet and Gallons.

Account Activity: This section contains Last Bill Amount, Total Paid since Last Bill, Late Fees/Adjustments, and Balance Forward.

New Charges: This section contains service information specific to your property. Services can include Base Meter Charge (by size), Water, Irrigation and Sewer, Trash, Sales Tax and Total Current Charges.

Account Balance: This section contains New Charges and Total Amount Due (which includes any past due or credit amounts).

Special Message: This section contains important information and is updated monthly. It can include water saving tips, community information, or upcoming system enhancements that can improve your experience.

METHODS OF PAYMENT



ONLINE - Visit us online at:
<https://customerconnect.lhcaz.gov>



BY PHONE – Pay by phone is available 24 hours a day. Call (928) 453-4146. There is no charge for payments made by phone.



BY MAIL – Mail payment in the envelope provided. Please include the payment stub with your check. Please allow 7 days for delivery. **Do not send cash.**



AUTO-PAY – Sign up for auto pay on our new and improved website:
<https://customerconnect.lhcaz.gov>



IN PERSON – At City Hall with two available drop boxes.

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