Jess Knudson, David Lane, Donna McCoy, Jeni Coke, Cal Sheehy, Jim Dolan, Michele Lin, Gordon Groat

Lake Havasu City Council 2019

Cal Sheehy Mayor
David Lane Vice-Mayor
Donna McCoy Council Member
Gordon Groat Council Member
Jeni Coke Council Member
Jim Dolan Council Member
Michele Lin Council Member
Jess Knudson City Manager
Message from the Interim Fire Chief

On behalf of the men and women of the Lake Havasu City Fire Department, it is my pleasure to present our Annual Report for 2019. The purpose of this report is to offer the citizens and visitors we serve a snapshot of the services we provide and activities in which the department is involved. We invite you to explore the information and review the comprehensive list of services we provide to our residents, businesses, and visitors.

Each year, we strive to meet the challenges of an ever-increasing demand for emergency services with a cadre of motivated and dedicated personnel that serve you each day in all levels of the Fire Department. These men and women are your friends and neighbors and I would like to take this opportunity to say “Thank You!” to each of them for their dedication and service... and ask that you take a moment to do the same.

We understand that you may not be familiar with some of our terms or may have questions as you explore this report. It would be our pleasure to discuss this information further with you at your convenience. Please feel free to give us a call or stop by the Fire Administration Office located in City Hall. You can also reach us by email at lhcfire@lhcaz.gov.

We certainly hope you never find yourself in need of our services, but we are proud of what we do and want you to know we stand ready to serve when you need us most.

Remember, many of the incidents to which we respond are the result of just a moment’s lack of attention or thought. Please take just a moment to think before you act.

Be Safe,

Paul Adams
Interim Fire Chief

Lake Havasu City Fire Department
Serving our community since 1966
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13. Fire Training Facility
14. Volunteer Programs
15. Accomplishments
16. Pride and Honor
## Fire Station Locations

<table>
<thead>
<tr>
<th>Fire Station #</th>
<th>Address</th>
<th>Apparatus Assignment</th>
<th>Number of Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>96 Acoma Blvd. S.</td>
<td>Truck 1, Battalion 1, AR1 <em>(Adapted Response Vehicle)</em></td>
<td>1,832</td>
</tr>
<tr>
<td>2</td>
<td>2065 Kiowa Blvd. N.</td>
<td>Engine 2, Support 2</td>
<td>1,232</td>
</tr>
<tr>
<td>3</td>
<td>3620 Buena Vista Ave.</td>
<td>Engine 3, Rescue 3</td>
<td>1,700</td>
</tr>
<tr>
<td>4</td>
<td>3270 Palo Verde Blvd. S.</td>
<td>Engine 4, Rescue 4, Rescue 42</td>
<td>1,267</td>
</tr>
<tr>
<td>5</td>
<td>145 N. Lake Havasu Ave.</td>
<td>Engine 5, Rehab/CERT, Fireboat</td>
<td>1,882</td>
</tr>
<tr>
<td>6</td>
<td>5600 Hwy. 95 N.</td>
<td>Engine 6, Airport 1 (ARFF)</td>
<td>182</td>
</tr>
<tr>
<td>City Hall</td>
<td>2330 McCulloch Blvd. N.</td>
<td>Fire Administration, Fire Prevention Bureau</td>
<td>1</td>
</tr>
</tbody>
</table>

*FY2019*
The Lake Havasu City Fire Department is organized into four divisions:

- Administration
- Fire Prevention / Public Education
- Operations / Training
- Support Services

Note: The organization chart above outlines these divisions.
# Members of the Lake Havasu City Fire Department

**Interim Fire Chief** – Paul Adams  
**Administration** - Terrie Haas  
**Operations** – DC Jeffry Harran  
**Operations-Admin** – Jaime Mazick  
**Training** - BC Carl Stello  
**EMS Coordinator** – Act. BC T. Maple  
**Training-Admin** - Kelley Jacobus  
**Pre-plan Volunteer** - Cameron Whitt  

## A Shift

**Battalion Commander**  
BC Jeff Kemp

**Station 1**  
Capt. Mike Blomenkamp  
Eng. Tyler Zink  
FF Lonnie Pope  
FF Brandon Livermore  
FF Dale LaLande  
FF Justin Madsen

**Station 2**  
Capt. Aaron Bracamonte  
Eng. Vacant  
FF Nic Hovdal  
FF Morgan Best

**Station 3**  
Capt. Nic Jones  
Eng. Jonathan Irula  
FF Casey Parenti  
FF Matt Duthie

**Station 4**  
Capt. Jason Lawson  
Eng. Clint Nelson  
FF Chris Stansbury

**Station 5**  
Capt. Mickey Scharbrough  
Eng. Joe Tobin  
FF Daniel Clark

**Station 6**  
Capt. Scott Green  
Eng. Mike Connelly  
FF Preston Alexis

## B Shift

**Battalion Commander**  
BC Mike Quijada

**Station 1**  
Capt. Rich Schulenberg  
Eng. Mark Martz  
FF Kamrin Dooley  
FF Ryan Smith  
FF Sean Crampton  
FF Prentice Taylor

**Station 2**  
Act. Capt. Martin Port  
Eng. Scott Jump  
FF Kyle Terrones  
FF Chase Trevett

**Station 3**  
Capt. Clay Bishop  
Eng. Matt Maloney  
FF Shawn Lawless  
FF Troy Mosley

**Station 4**  
Capt. John Kowalski  
Eng. Scott Jacobs  
FF Mike Carlson

**Station 5**  
Capt. Kevin Shuck  
Eng. Jacob Azar  
FF Eddie Miller  
FF Rick Kelm

**Station 6**  
Capt. Rich Williams  
Eng. Jeff Lockwood  
FF Joe Blanchard

## C Shift

**Battalion Commander**  
BC Jasen Stello

**Station 1**  
Capt. Ryan Felish  
Eng. Nathan Adler  
FF Dustin McMahon  
FF Bill Sherman  
FF Corky Coiner  
FF Samuel Grosmick

**Station 2**  
Capt. Jason Macklem  
Eng. Luther Smith  
FF David Meraz  
FF Tylor Brophy

**Station 3**  
Capt. Tony Rivello  
Eng. Lee Jankowski  
FF Aric Lynen  
FF Taylor McCarthy

**Station 4**  
Capt. Earl Saucier  
Eng. Terry Gloeckner  
FF Kevin Tiedeman

**Station 5**  
Capt. Chris Bracamonte  
Eng. Mark Terriquez  
FF David Miura

**Station 6**  
Capt. Jay Sylvester  
Eng. Sean Mulligan  
FF Mike Kemp

---

As of 12/31/2019
Fire Prevention Bureau

With a full-time population of 54,411 and an estimated visitor population of an additional 50,000+ in Lake Havasu City, providing a comprehensive fire prevention service requires more than just emergency response.

The Lake Havasu City Fire Prevention Bureau keeps our community safe each day by enforcing fire and building code regulations, conducting fire investigations to identify origin and cause, and by providing fire safety education to all age groups in order to reduce the loss of life and property from preventable fires and other emergencies.

Lake Havasu City has adopted the 2012 International Fire Code and the accompanying National Fire Protection Association standards.

2,699 - Total Number of Inspections in 2019

<table>
<thead>
<tr>
<th>Category</th>
<th>Total Number of Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Assembly</td>
<td>3,339</td>
</tr>
<tr>
<td>Garage/Carport/Sheds</td>
<td>0</td>
</tr>
<tr>
<td>L.P.G. (Liquefied Petroleum Gas)</td>
<td>549</td>
</tr>
<tr>
<td>Tank Inspections—New/Removed</td>
<td>4</td>
</tr>
<tr>
<td>Construction Inspections</td>
<td>20</td>
</tr>
<tr>
<td>Fire Systems Inspections</td>
<td>844</td>
</tr>
<tr>
<td>Complaints</td>
<td>51</td>
</tr>
<tr>
<td>Special Inspections</td>
<td>264</td>
</tr>
<tr>
<td>Special Events</td>
<td>134</td>
</tr>
<tr>
<td>Knox Box Installation</td>
<td>99</td>
</tr>
<tr>
<td>Total Number of Violations</td>
<td>3,339</td>
</tr>
<tr>
<td>Public Educ. Class Participants</td>
<td>10,153</td>
</tr>
</tbody>
</table>

Scott Hartman
Division Chief / Fire Marshal
Fire Prevention Statistics

<table>
<thead>
<tr>
<th>ACTIVITY</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arsons</td>
<td>0</td>
<td>0</td>
<td>7</td>
</tr>
<tr>
<td>Burn Permits</td>
<td>85</td>
<td>35</td>
<td>75</td>
</tr>
<tr>
<td>Business License Reviews</td>
<td>784</td>
<td>852</td>
<td>798</td>
</tr>
<tr>
<td>Design Reviews</td>
<td>56</td>
<td>29</td>
<td>35</td>
</tr>
<tr>
<td>Environmental Investigation Hours</td>
<td>4.5</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Fire Investigation Hours</td>
<td>111.5</td>
<td>89</td>
<td>120</td>
</tr>
<tr>
<td>Fire Investigations – Opened</td>
<td>24</td>
<td>7</td>
<td>19</td>
</tr>
<tr>
<td>Fire Investigations - Closed</td>
<td>24</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Fire Prevention Permits</td>
<td>805</td>
<td>910</td>
<td>509</td>
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<tr>
<td>Permit Revenue</td>
<td>$82,884</td>
<td>$74,269</td>
<td>$51,780</td>
</tr>
<tr>
<td>Plan Reviews</td>
<td>325</td>
<td>403</td>
<td>346</td>
</tr>
<tr>
<td>Public Education Classes</td>
<td>474</td>
<td>382</td>
<td>348</td>
</tr>
<tr>
<td>Public Education – Students</td>
<td>10,153</td>
<td>8,573</td>
<td>7,535</td>
</tr>
</tbody>
</table>

Public Education

The Public Education Office is responsible for the coordination, development, and presentation of education programs for Lake Havasu City schools and citizens. It offers a wide range of fire and life safety classes with the community’s safety in mind. The ages of program participants range from preschool to older adult. Classes are conducted in various meeting areas, such as schools, businesses, churches, community events, etc. Below are a few of the programs that are available:

- Baby Sitting Classes Designed for 11-14 Year Olds
- Children’s Program – Kindergarten through 6th Grade
- Fire Extinguisher Classes
- Fire Safety for Older Adults
- Fire Safety in the home/business/assembly
- LHC Kids Ride Safely – Child Safety Seat Program
- Station tours
- Youth Firesetter Intervention Program

*We are here to serve you...let us help you make Lake Havasu City a safe place to live!*
Administration and Support Services

The Administration and Support Services Divisions combines command staff expertise and leadership with departmental administrative services to oversee:

- Administration support for the Fire Department
- Budget preparation and analysis
- Customer Service
- Data Management
- Day-to-Day Operations
- Facilitate, prepare, and/or assist in the preparation and maintenance of departmental operating guidelines and procedures
- Human Resources
- ISO Classification
- Manage and process agency-related travel arrangements for department personnel
- Payroll Management
- Personnel Management
- Prepare and maintain monitoring and reporting systems, prepare grant applications, and confer with state and federal regulatory agencies.
- Public Records Requests
- Purchasing and Accounts Payable
- Setting departmental goals/objectives
- Supervise the maintenance of budget, inventory, and purchasing
- Supervision and management of six stations and training facility

Property Protection Classification (PPC)

The Insurance Services Office (ISO) conducts a periodic review of the communities’ ability to respond to and mitigate a fire incident. The 2017 review analyzed the 9-1-1 processing, pre-emergency planning, fire response, and the reliability of hydrant water. The Police Department, Fire Department, and Water Department are pleased to report that the PPC for Lake Havasu City was improved in 2017 from a Class 3 to a Class 2.

Lake Havasu City is one of only 23 Arizona communities to achieve a Class 2.

Budget and Finance

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>FY 16-17</th>
<th>FY 17-18</th>
<th>FY 18-19</th>
<th>FY 19-20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>$10,279,012</td>
<td>$11,430,499</td>
<td>$12,073,413</td>
<td>$15,200,987</td>
</tr>
<tr>
<td>Capital</td>
<td>$257,210</td>
<td>$10,434</td>
<td>$-0-</td>
<td>$183,000</td>
</tr>
<tr>
<td>Services</td>
<td>$487,160</td>
<td>$427,530</td>
<td>$461,530</td>
<td>$489,800</td>
</tr>
<tr>
<td>Supplies</td>
<td>$475,815</td>
<td>$376,200</td>
<td>$379,700</td>
<td>$474,800</td>
</tr>
<tr>
<td>Total</td>
<td>$11,499,197</td>
<td>$12,244,663</td>
<td>$12,914,643</td>
<td>$16,348,587*</td>
</tr>
</tbody>
</table>

* Includes PSPRS Prepayment Principle & Interest
Financial and Growth Information

FY 2019-2020 Budget

Budget Trendline

Includes Debt Service
Operations

2019 was a great year in achieving accomplishments and milestones! All five Battalion Commanders finalized their training in reaching status as “Train the Trainers” in the Blue Card Incident Commander Certification Program. By achieving this accomplishment, they were able to assist in getting all the Fire Captains Certified through the Blue Card Certification Program.

The Fire Department received a FEMA, Regional Grant to purchase specialized Personal Protective Equipment (PPE) in handling “Active Violent incidents.” All members also received specialized training in handling these same type of incidents.

Another huge accomplishment was placing a Type 1 ambulance in service as our Alternative Response Vehicle (AR1). This was made possible through a generous donation by Havasu Regional Medical Center.

Lastly, we promoted a Fire Captain to an Acting Battalion Chief to serve as our EMS coordinator. This Battalion Chief assumed the responsibilities of managing EMS training, our certifications, supplies, documentation, along with overseeing all other EMS related issues.

<table>
<thead>
<tr>
<th>FY 2019 Response Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Calls</td>
</tr>
<tr>
<td>Fire</td>
</tr>
<tr>
<td>Overpressure Rupture, Explosion, Overheat (No Fire)</td>
</tr>
<tr>
<td>Rescue &amp; Emergency Medical Service Incident</td>
</tr>
<tr>
<td>Hazardous Condition (No Fire)</td>
</tr>
<tr>
<td>Service Call</td>
</tr>
<tr>
<td>Good Intent Call</td>
</tr>
<tr>
<td>False Alarm &amp; False Call</td>
</tr>
<tr>
<td>Severe Weather &amp; Natural Disaster</td>
</tr>
<tr>
<td>Special Incident Type</td>
</tr>
<tr>
<td>Total Calls</td>
</tr>
</tbody>
</table>
FY2019

Response Types by Category

Incident Response Data

<table>
<thead>
<tr>
<th>Type of Response</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire</td>
<td>150</td>
<td>137</td>
<td>158</td>
</tr>
<tr>
<td>Overpressure Rupture, Explosion, Overheat (no fire)</td>
<td>10</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Rescue &amp; Emergency Medical Service (EMS) Incident</td>
<td>5,104</td>
<td>5,014</td>
<td>5,393</td>
</tr>
<tr>
<td>Motor Vehicle Incident</td>
<td>263</td>
<td>274</td>
<td>297</td>
</tr>
<tr>
<td>Hazardous Condition (no fire)</td>
<td>125</td>
<td>105</td>
<td>140</td>
</tr>
<tr>
<td>Service Call</td>
<td>1,481</td>
<td>1,523</td>
<td>1,496</td>
</tr>
<tr>
<td>Good Intent Call</td>
<td>825</td>
<td>843</td>
<td>742</td>
</tr>
<tr>
<td>False Alarm &amp; False Call</td>
<td>437</td>
<td>386</td>
<td>383</td>
</tr>
<tr>
<td>Severe Weather &amp; Natural Disaster</td>
<td>3</td>
<td>2</td>
<td>11</td>
</tr>
<tr>
<td>Special Incident Type</td>
<td>2</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>8,390</strong></td>
<td><strong>8,295</strong></td>
<td><strong>8,631</strong></td>
</tr>
</tbody>
</table>
### FY2019

#### Miscellaneous Statistics Comparison

<table>
<thead>
<tr>
<th>Call Activity by Shift</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Shift</td>
<td>2,740</td>
<td>2,675</td>
<td>2,842</td>
</tr>
<tr>
<td>B Shift</td>
<td>2,772</td>
<td>2,715</td>
<td>2,919</td>
</tr>
<tr>
<td>C Shift</td>
<td>2,775</td>
<td>2,762</td>
<td>2,756</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Miscellaneous Statistics</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Calls per Day</td>
<td>23</td>
<td>23</td>
<td>24</td>
</tr>
<tr>
<td>Average Response Time on Emergencies</td>
<td>6:06</td>
<td>6:06</td>
<td>6:03</td>
</tr>
<tr>
<td>Injuries – Civilian &amp; Fire Service</td>
<td>11</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Deaths – Civilian &amp; Fire Service</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Mutual Aid Given</td>
<td>0</td>
<td>10</td>
<td>14</td>
</tr>
<tr>
<td>Mutual Aid Received</td>
<td>5</td>
<td>10</td>
<td>5</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fire Causes of Ignition</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Act of Nature</td>
<td>0</td>
<td>0</td>
<td>7</td>
</tr>
<tr>
<td>Cause Under Investigation</td>
<td>12</td>
<td>15</td>
<td>9</td>
</tr>
<tr>
<td>Cause Undetermined after Investigation</td>
<td>23</td>
<td>22</td>
<td>22</td>
</tr>
<tr>
<td>Cause, Other</td>
<td>2</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Failure of Equipment or Heat Source</td>
<td>11</td>
<td>8</td>
<td>10</td>
</tr>
<tr>
<td>Intentional</td>
<td>5</td>
<td>6</td>
<td>11</td>
</tr>
<tr>
<td>Unintentional</td>
<td>66</td>
<td>59</td>
<td>61</td>
</tr>
<tr>
<td>OSJ (Out of Service Jurisdiction)</td>
<td>24</td>
<td>27</td>
<td>31</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>143</td>
<td>137</td>
<td>152</td>
</tr>
</tbody>
</table>
Community Paramedic Program

The LHC Fire Department Community Paramedic Program is designed to utilize well-trained paramedics to work with the healthcare community and to assist patients with chronic conditions in monitoring, educating, and better tracking of their disease.

The primary goal of the Community Paramedic Program visit is to ensure the LHC Fire Department sends the most appropriate resource in a proactive manner to assist patients at a high-risk for 9-1-1 use after a hospital discharge. The Community Paramedics ensure that the patient is making a good recovery, know when to call their physician, make sure the patient has all necessary medications, and understands how to take the medication as ordered by their physician. This process reduces the number of post discharge 9-1-1 calls generated by patients not being connected with the available non-emergent community resources they need once they are at home.

Community Paramedic Program Results

- 68 Patients seen by FD Medics
- 66 Patients with Positive Outcomes
- 2 Patient Readmitted to HRMC
Training

The Fire Department Training Division is responsible for developing and providing continuing education. Their goal is to provide the best training for everyone in the department, so each person will operate at their maximum performance level. We achieve this goal by delivering ongoing training for all staff and new recruits. The Training Division conducts regular exercises, live drills, and specialized training to ensure that consistent and effective emergency services continue to be provided to the citizens of Lake Havasu City.

<table>
<thead>
<tr>
<th>Training Description</th>
<th>Total Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aircraft / ARFF - NFPA 1003</td>
<td>10.00</td>
</tr>
<tr>
<td>City of Lake Havasu HR/OPP</td>
<td>1,086.50</td>
</tr>
<tr>
<td>Confined Space - NFPA 1670</td>
<td>1,049.00</td>
</tr>
<tr>
<td>Emergency Medical Services (EMS)</td>
<td>6,984.00</td>
</tr>
<tr>
<td>Employee Wellness - NFPA 1500</td>
<td>4,750.15</td>
</tr>
<tr>
<td>Fire Apparatus Driver / Operator - NFPA 1002</td>
<td>2,661.00</td>
</tr>
<tr>
<td>Fire Officer - NFPA 1021</td>
<td>5,723.00</td>
</tr>
<tr>
<td>Fire Prevention - NFPA 1031/1035</td>
<td>633.50</td>
</tr>
<tr>
<td>Firefighting - NFPA 1001</td>
<td>4,607.25</td>
</tr>
<tr>
<td>Hazardous Materials - NFPA 1072</td>
<td>1,187.00</td>
</tr>
<tr>
<td>Instructor - NFPA 1041</td>
<td>645.50</td>
</tr>
<tr>
<td>Outside Instruction / Training</td>
<td>45.00</td>
</tr>
<tr>
<td>Technical Rescue (TRT) - NFPA 1006</td>
<td>383.75</td>
</tr>
</tbody>
</table>

**TOTAL TRAINING HOURS** 29,765.65
Fire Training Facility
The Lake Havasu City Fire Department’s Training Facility is an educational environment where individuals can learn and master new skills. Our training facility includes an administrative office, two classrooms, a training tower, and drill grounds.

Fire Training Tower
- Cold smoke capabilities
- Exterior stairwell
- Interior elevator shaft
- Interior standpipe system and sprinkler system
- Maze rooms
- Multi-story
- Rappel anchors throughout the tower and on the top
- Three live fire burn rooms monitored with heat sensors and overhead sprinkler system to control temperatures for training purposes

Blue Card Simulation Class
The "Blue Card" training program provided the Lake Havasu City Fire Departments with a training and certification system that defines the best Standard Command Practices for common, local, everyday Strategic and Tactical emergency operations conducted on NIMS Type 4 & Type 5 events.

This training and certification program produces Incident Commanders to make better decisions that will potentially eliminate the lethal and/or costly mistakes that cause injury, death, and unnecessary fire losses in the local response area.

Active Shooter Drill
A specialized training where the wounded are actors, but the first responders are real.

The primary goal of this drill is to ensure coordination between agencies resulting in scene control and victim treatment, while maintaining the safety of all emergency personnel.
Breathe-Down Drill
The purpose of this training is to put each firefighter through a series of physical activities, which simulate the types of actions they may be asked to complete during an incident.

Firefighters are asked to put on all their turn out gear as well as an air pack. Each air pack bottle is designed to hold 30 minutes of air.

The goal of this drill is to see, while in a safe controlled environment, how close to that 30-minute mark each member can get. This drill helps ensure that each of our firefighters understand how long they can expect to last when wearing an air pack under standard fire operation conditions.

Lakeshore Rescue Drill
The department recognizes the need to provide a quick, effective, organized rescue response to the lakeshore areas for water-related emergencies.

Lakeshore rescue represents a challenging rescue operation where time is of the essence. A quick, organized rescue effort coupled with vigorous medical intervention will often yield positive results.

Aerial Extension Training
The intent of this training is to instruct each firefighter in the proper operations of this equipment and to instill proper procedures and clarify potentially dangerous situations.

Confined Space Training Area
A confined space area is designed for the firefighters to meet the challenges that are associated with this type of rescue.

All our firefighters receive annual confined space training.

When your life depends on your ability to make snap judgments and execute in an instant, training isn’t something taken lightly.

~ Chief John M. Buckman III
Volunteer Programs

Community Emergency Response Teams (CERT)
Following a major disaster, first responders cannot always meet the increased demand for their services. The Lake Havasu City Community Emergency Response Team (CERT) program educates volunteers to be better prepared to respond to emergencies that may impact our area and trains them in basic response skills, such as fire safety, light search and rescue, team organization, medical operations, and gives critical support to first responders/firefighter rehab.

The CERT volunteers logged in 4,224 volunteer hours in 2019.

London Bridge Amateur Radio Emergency Service
The London Bridge Amateur Radio Emergency Service consists of licensed amateur radio operators who are organized and trained to provide emergency communication during emergencies and public service events, because in many instances, amateur radio communications are operational when other communications systems have failed or are overburdened.

Union Fire Company, sometimes called Benjamin Franklin’s Bucket Brigade, was a volunteer fire department formed in Philadelphia in 1736 with the assistance of Benjamin Franklin. The first firefighting organization in Philadelphia though followed within the year by the Fellowship Fire Company. The fire company was formed on 7 December 1736 after a series of publications in the Pennsylvania Gazette by Franklin and others pointing out the need for more effective handling of fires in Philadelphia and remained active until approximately 1820.

Benjamin Franklin, the Fireman, ca 1850. Charles Washington Wright. Franklin is depicted in the fire helmet worn by the Union Fire Company
Accomplishments

- **Fire Suppression Division (Operations).** The fire department placed the new AR1 Unit into service. The 2-person Adaptive Response Unit provides community medicine follow-up services, responds to low acuity medical responses, and is capable of patient transport in accordance with medical control protocols.

- **Fire Suppression Division (Operations).** The Aircraft Rescue Firefighting (ARFF) Unit has been returned to full service. The ARFF unit provides specialized aircraft firefighting and rescue services at Lake Havasu City Municipal Airport supporting general aviation and military air operations.

- **Fire Suppression Division (Operations).** All captain were certified in the Blue Card Incident Command Program as a Hazard Zone Incident Commander for Type IV and V incidents. All of our Battalion Commanders are certified as Blue Card Train-the-Trainers to teach and certify our own members.

- **Fire Suppression Division (Operations).** Training and exercises with the Police Department and CERT in responding to an Active Shooter/Violent incident. The Fire Department received two grants: one from Homeland Security for basic PPE and a donation from Havasu Regional Medical Center for additional ballistic PPE. Lake Havasu CERT also purchased specialized medical equipment to be utilized for an active shooter type incident.

- **Fire Prevention Division.** The prevention staff provides permitting, plan review, inspection, and follow-up for new construction and certain existing public occupancies. Lake Havasu City has a progressive fire sprinkler ordinance that requires fire suppression in the vast majority of new construction, to include many single-family homes. In 2019, Fire Prevention issued 890 permits and conducted 2,699 inspections, up drastically from the prior year. Fire Prevention staff also provides public safety education throughout the community. In 2019, the Public Education Specialist conducted 474 classes reaching over 10,153 local adults and students.

- **Administration and Support Services Divisions.** The administrative and support services staff provide the administrative support necessary to track and maintain a dynamic department budget. The coordinated efforts of the four divisions allowed the department to operate within budget on a very narrow margin.
Pride and Honor

Mission Statement
The Lake Havasu City Fire Department will safely protect life, property, and the environment by providing professional, efficient, and cost effective services.

Organizational Values
We value:

- Commitment to SAFETY, EXCELLENCE, and RELIABILITY in everything we do.
- Having PRIDE in the organization, the service we provide, the people we serve, and the stations and equipment we use.
- LEADERSHIP, TEAMWORK, and promote LABOR-MANAGEMENT RELATIONSHIPS.
- Our INVOLVEMENT in the community and the SOCIAL GOOD in what we do as an organization and as individuals.
- The HONOR of being part of an organization and profession that is trusted by the community.
- The INTEGRITY and HONESTY of our members.

Vision Statement
Through innovative, on-going, and progressive training, education, and resources, we will strive to be:

- An organization driven to provide a safe, cost effective, and efficient fire department while honoring our values, mission, and professionalism to achieve our goals.
- Committed and accountable to those we serve.
- Role models in our community and leaders in our profession.
2019: Pump Training at the Lake Havasu City Training Facility – Station #2.