CAKE HAVASU CITY S FIRE DEPARTMENT

2011 ANNUAL REPORT

A Message from Chief Mueller



2011 brought new challenges to the organization, challenges the department has never seen in its history. With the recession still causing financial issues for the entire country, state and City, the Fire Department was forced to reduce its manpower and close one of its fire stations for a short period of time. Engine company minimum staffing was maintained

at three personnel and our only truck company sometimes was down to 3 personnel. In addition, staffing within the Fire Prevention Bureau had to be reduced due to the lack of suppression personnel in the field. Fire Inspectors were placed back on engine companies to help maintain minimum staffing and keep fire stations opened. Overall, the department was able to survive the budget constraints but it was at a cost. The training and education of the troops decreased and response times grew slightly.

Even with reduced staffing and a reduced budget, the staff and crews continued to provide high quality service and did the best they could with the limitations they were working under. I personally feel 2012 looks a lot more promising, and I hope the FY12/13 budget year will allow staffing levels to be brought back up to 85 personnel, a staffing level the department had prior to 2010 when the department received a SAF-ER Grant. It is also my hope the department will be able to provide the essential training and education for its personnel in the upcoming year and see the morale improve within the organization.

In April of 2011, efforts were made to establish a Public-Private-Partnership (P-3) with River Medical Incorporated Ambulance Company (RMI). This program would place an ambulance in two fire stations, each staffed with one RMI employee and one LHCFD Paramedic. The agreement is in its final stages and the hope is to have the P-3 program in service by summer of 2012.

With the close of 2011, the Lake Havasu City Fire Department was informed that it would be evaluated by the Insurance Service Organization (ISO) in March of 2012. Currently, the City barely is able to hold on to an ISO rating of a 3. My plan is to provide all the proper documentation and information to the ISO team who will be evaluating the City in the hopes our ISO rating of a 3 is maintained or possibly increased. We do not want to see the ISO rating fall below its current status, and we will do our best to ensure this does not happen.

Overall, the Lake Havasu City Fire Department is maintaining its own and is fairly stable in these turbulent times. With budget cuts over the past three years, no pay raises for anyone in the City for the same period of time, and increased benefit costs to employees, the employees of the City, to include the Fire Department, continue to have a good outlook and maintain a level of professionalism that is extremely high. We can only hope the economy rebounds throughout the nation and particularly here in Lake Havasu City so the light at the end of the tunnel will get brighter and brighter as we continue to move forward.

I look forward to a better year in 2012.

Dennis L. Mueller, Fire Chief

City Information

Land Area: 44 Square Miles Total Area

Lake Area: 45 Miles Long

Established: 1964 by Robert P. McCulloch

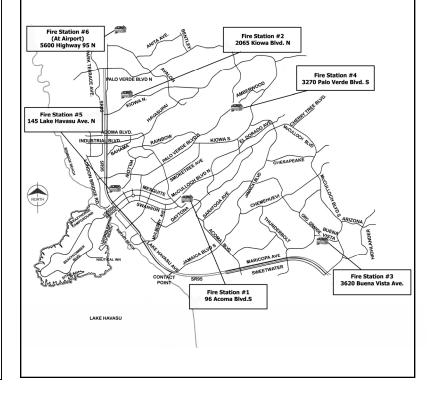
Incorporated: 1978

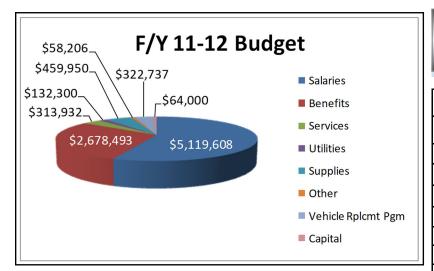
Population: 53,435 (Per 11/12 LHC Budget Book)

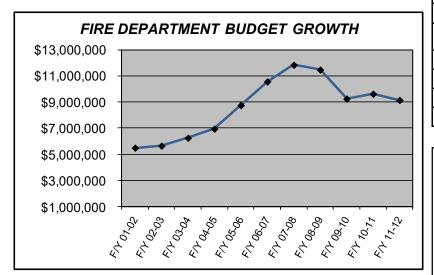
Facilities & Vehicles

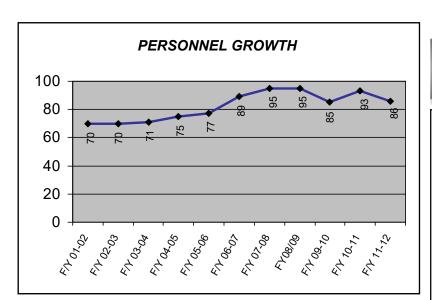
Fire Administration—Located in City Hall 6 Fire Stations

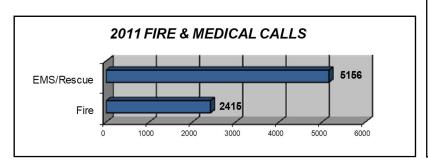
5 Front-Line Engines
2 Reserve Engines
1 Front-Line Ladder/Quint
2 Reserve Ladder/Quint
1 Medium Rescue Vehicle
1 Airport Response Firefighting Vehicle
1 Fire Boat
1 Training Engine





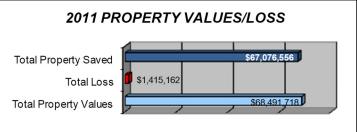




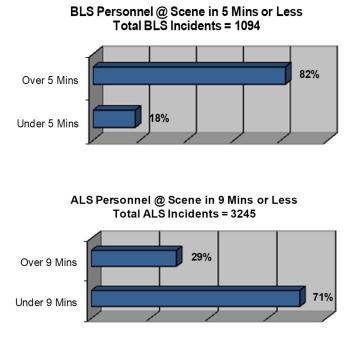


FIRE PREVENTION STATS

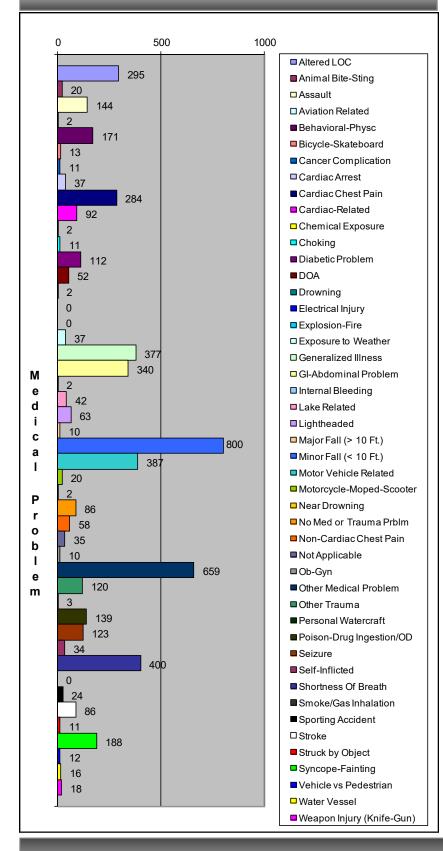
ACTIVITY	2010	2011
Plan Reviews	477	446
Total Inspections	4,110	4,165
Violations	1,702	1,982
Pub Ed Classes	531	563
Pub Ed Students	11,762	12,163
Pub Ed Class Rev-	\$2,460	\$1,680
Permits Issued	714	579
Permit Revenue	\$38,781	\$37,880
Investigations	35	26
Investigations	28	23
Env/Hazmat Invest	11	4
Env/Hazmat Invest	11	4
Arsons	4	11
Arson Arrests	2	2



2011 NFPA 1710 EMS STAFFING & EMERGENCY STATS (Emergency Responses Only



2011 Medical Treatment Summary



Emergency Services

Calls By Type				
Type of Call	2010	2011		
Fire	154	152		
Overpressure/Rupture (No Fire)	5	9		
Rescue/EMS	5103	5156		
Hazardous Conditions (No Fire)	152	146		
Service Calls	766	681		
Good Intent Calls	408	489		
False Alarms/False Calls	330	297		
Severe Weather/Natural Disaster	2	4		
Special Incident Types	511	696		
Minus Unfounded Incidents	-55	-59		
Total Calls	7376	7571		

Call Activity By Shift			
A-Shift	2410	2508	
B-Shift	2515	2580	
C-Shift	2427	2476	

Miscellaneous Statistics				
Avg Calls Per Day	20	21		
Avg Response Time on Emerg Calls	0:05:24	0:05:26		
Estimated Dollar Loss	\$2,796,118	\$1,415,162		
Injuries-Civilian & Fire Svc	11	14		
Deaths-Civilian & Fire Svc	0	0		
Mutual Aid Given	7	5		
Mutual Aid Received	6	2		

Fire Causes of Ignition		
Fires Out of Jurisdiction	0	4
Act of Nature	1	7
Cause Under Investigation	6	5
Cause Undetermined After Invest.	49	35
Cause, Other	0	0
Failure of equipment or heat source	12	19
Intentional	14	15
Unintentional	58	67
Total	140	152

Mission Statement

The Lake Havasu City Fire Department will protect life, property, and the environment by providing professional, efficient, and cost-effective:

public education, fire prevention and response to fire, medical, and other emergencies.