



ANNUAL REPORT 2020



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MESSAGE FROM THE FIRE CHIEF

I am honored to present Lake Havasu City Fire Department's 2020 Annual Report. This report is a summary of the accomplishments and activities of the organization. The information in the report is to provide an overview into how our efforts are focused on providing our community with the highest level of fire, rescue, and emergency medical services.

Our engaged community, our supportive City Council, and our diligent members have delivered another year of superior service throughout the City despite the many challenges we faced this year. 2020 certainly brought some unique challenges to the City and Fire Department. The impacts of the COVID-19 pandemic affected our responses and changed almost every aspect of our operations. We made some necessary adjustments to increase precautions and the level of personal protective equipment utilized when responding to EMS calls, when in contact with the public, and at the fire stations. The pandemic also forced us to suspend all non-essential training and public education events.

As I conclude my first year as the Fire Chief, I am proud of our members' actions and professionalism in handling all of the events that occurred during the year and adapting to the changes demanded by COVID-19 and the changes that have occurred under my leadership. Quality service and compassionate care are hallmarks of the Department we have today, all of which are directly attributable to the hard work of all of our members who have served before us and those who serve today. We work diligently as a department to live up to the City's values and fulfill our Department's mission and vision. Our fire department is made up of an extremely dedicated group of people who consistently demonstrate a personal commitment to proudly serve our community.

It is appropriate for me to state that the Department is looking forward to what will be achieved in 2021. We will continue to work as a team to ensure that our community remains well-protected and a wonderful place to live. I want to say thank you to the residents, Mayor, City Council members, City Manager, and City employees who have been instrumental in empowering our Department to serve successfully. From letters of thanks, to community donations, your support for us means a great deal to the Lake Havasu City Fire Department members.

If you have any questions about the report, please feel free to give us a call or email us at lhcfire@lhcaz.gov.

Be Safe,

Peter J. Pilafas



Peter J. Pilafas

Fire Chief



Mission

The Lake Havasu City Fire Department will safely protect life, property, and the environment by providing professional, efficient, and cost effective services.

Vision

Through innovative, on-going, and progressive training, education, and resources, we will strive to be:

- *An organization driven to provide a safe, cost effective, and efficient fire department while honoring our values, mission, and professionalism to achieve our goals.*
- *Committed and accountable to those we serve.*
- *Role models in our community and leaders in our profession.*

Values

CUSTOMER SERVICE

- *Every customer contact will serve as an opportunity to improve the situation in a professional manner.*

JOB PERFORMANCE

- *We will respond to all requests for assistance safely, promptly, and efficiently.*

COMMUNICATIONS

- *Communications will be clear, concise, courteous, and easy to understand.*

ACCOUNTABILITY

- *We are accountable for our actions and how they affect others.*

LEADERSHIP

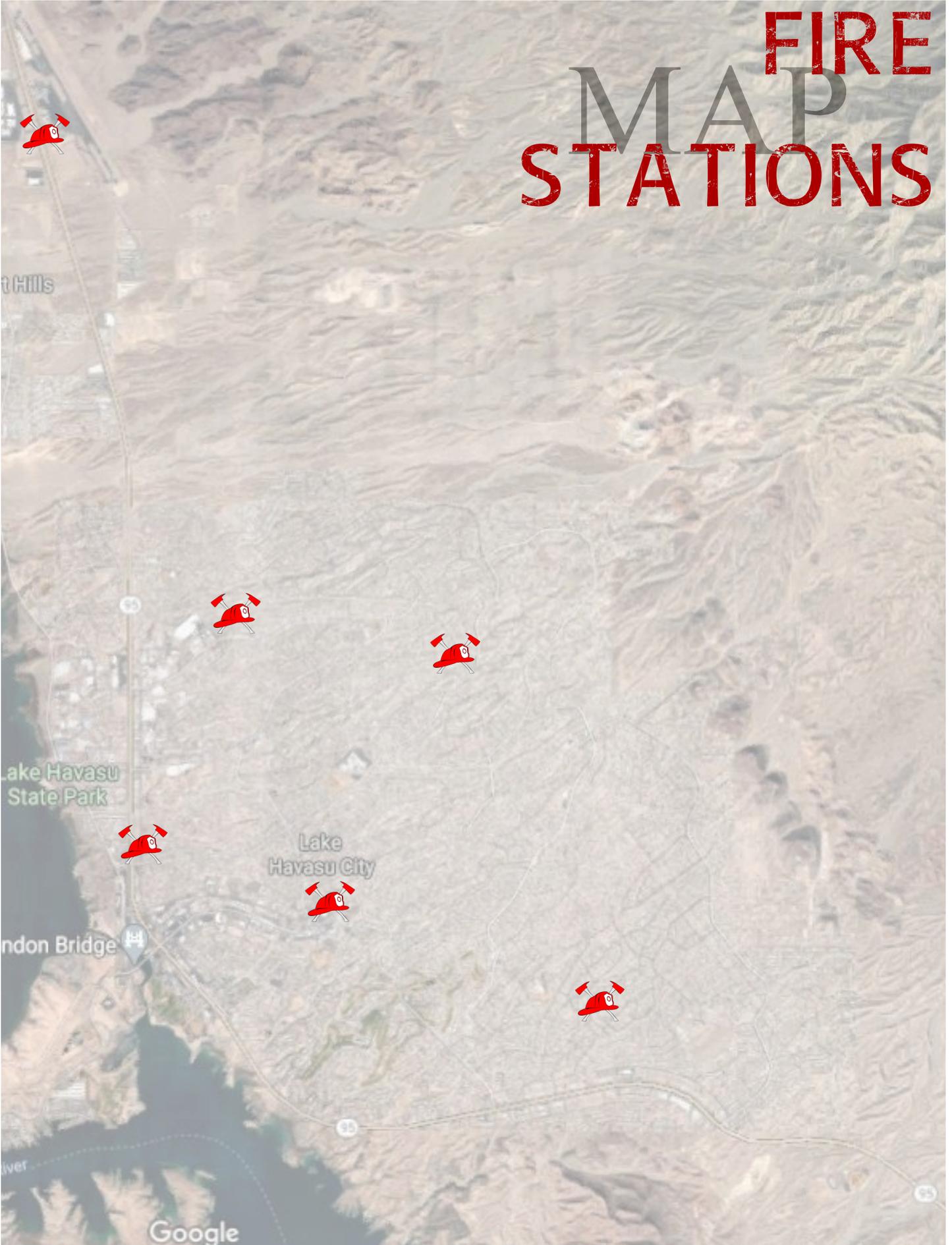
- *Our leadership style will be progressive, consistent, and adaptable by using accurate information to make appropriate decisions.*

DEPARTMENT 2020 HIGHLIGHTS

- ✿ Managing COVID-19 pandemic through appropriate use of PPE and patient care protocols. The Fire Department continues to maintain an essential level of service and continuity of operations through COVID-19.
- ✿ Assisted with the implementation of the City's Positional Analysis, which created a new salary step system for the Fire Department.
- ✿ Implemented the Fire Continuum Data Analysis Tool to improve operations and reduce firefighter risks through data driven decisions.
- ✿ Created a Battalion Chief rotation program to foster employee development with administrative and operation functions.
- ✿ Purchased and placed in service all new MSA G1 self-contained breathing apparatuses (SCBA) with the assistance of an AFG Grant.
- ✿ Replaced two Fire Command Vehicles.
- ✿ Implemented a pilot program at Station 1 with Live CAD monitors to improve the turn-out times (Dispatch to Enroute time) for frontline apparatus.
- ✿ Implemented a standard response plan for the ARV 1 and Engine 1.
- ✿ Created a Drone Program to assist with Fire, Rescue, and Hazardous Material Incidents.
- ✿ Implemented electronic fire inspection and pre-planning software.
- ✿ Developed and implemented virtual fire safety education programs for schools due to COVID-19
- ✿ Implemented a Hiker Awareness Program - installed two signs at SARA Park to provide safety information on extreme heat and hiking trails.
- ✿ Implemented "Keep the Wreath Green Program" to promote fire safety awareness during the holiday seasons.
- ✿ Implemented a Leadership Development Pilot Program for Command Staff and E-Board Members.
- ✿ Implemented COVID-19 dispatch and response guidelines.
- ✿ Received Western Arizona Council of Emergency Medical Services Grants for EMS equipment: COVID-19 PPE, Decontamination Equipment (backpack sprayer), and Extractor (cleaning gear).
- ✿ Managed the supplies of PPE and developed alternative methods to reuse PPE.
- ✿ Created an incident action plan for COVID-19 and contingency plans for staffing levels.
- ✿ Implemented ImageTrend Elite – EMS and Fire Reporting software and expanded MDT's with repurposed EPCR's replaced due to implementation of iPads.
- ✿ Regained – Premier EMS Agency Program Recognition through the Arizona Department of Health Services.
- ✿ Developed a plan to rebuild the Hazardous Material Team over a two-to-three-year period.
- ✿ Developed a plan to support the TRT through the budget process for training and equipment.
- ✿ Developed a cost proposal for the Police Department to provide tactical emergency medical paramedics for SWAT.
- ✿ Implemented "Stop, Keep, Start" program to assist in streamlining the department.
- ✿ Conducted Blue Card Training for all line staff.



FIRE MAP STATIONS



FIRE STATION INFORMATION

Station Number	Address	Year Built	Resources Available
1	96 Acoma Blvd. S.	2001	Engine 1 Truck 1 ARV Battalion 1
2	2065 Kiowa Bld. N.	1995	Engine 2 Support 2 Battalion 2 HazMat Team
3	3620 Buena Vista Ave.	1974	Engine 3 Rescue 3
4	3270 Palo Verde Blvd. S.	1980	Engine 4 Rescue 4 Rescue 43
5	145 N. Lake Havasu Ave.	1973	Engine 5 Rehab/CERT Fireboat
6	5600 Hwy 95 N.	1991	Engine 3 Airport 1 (ARFF)
City Hall	2330 McCulloch Blvd N.		Fire Administration Fire Prevention Bureau



The first fireboat was built in 1800. The New York volunteers located it on the East River at the foot of Roosevelt Street. The Floating Engine or Floater had a rotary engine where a circular motion produced a stream of water. The firemen rowed it to the scene of the fire and then pumped water onto the blaze. It was in use for 24 years. In 1873, the Boston Fire Department used a steam tug, with steam fire equipment aboard. Soon all major waterfront cities were ordering fireboats.



INFORMATION

APPARATUS



Quint/Aerial Ladder Truck: this serves a dual purpose of an engine and a aerial ladder truck. “Quintuple” refers to the five functions that a **quint** provides - pump, water tank, fire hose, aerial device, and ground ladders.

Engine: this functions as a firefighting apparatus that transports firefighters and water to an incident, as well as carrying equipment for firefighting operations.



Special Operations Rescue Unit: this vehicle carries necessary equipment that supports our special operations teams when they perform: technical rescues, extrication, and water rescue.

Adapted Response Vehicle (ARV): the ARV, which only carries medical gear, response to low-acuity emergency medical service (EMS) calls instead of running an engine or aerial to the incident.



Airport Rescue & Firefighting Vehicle (ARFF):

is a type of firefighting apparatus that assists in the emergency response, mitigation, evacuation, and rescue of passengers and crew of aircraft involved in aviation accidents and incidents.



Fireboat: this specialized watercraft is designed for fighting shoreline and boat fires. It has also assisted in transporting patients to the shoreline for hospital transport.

Battalion Chief & Command Vehicle:

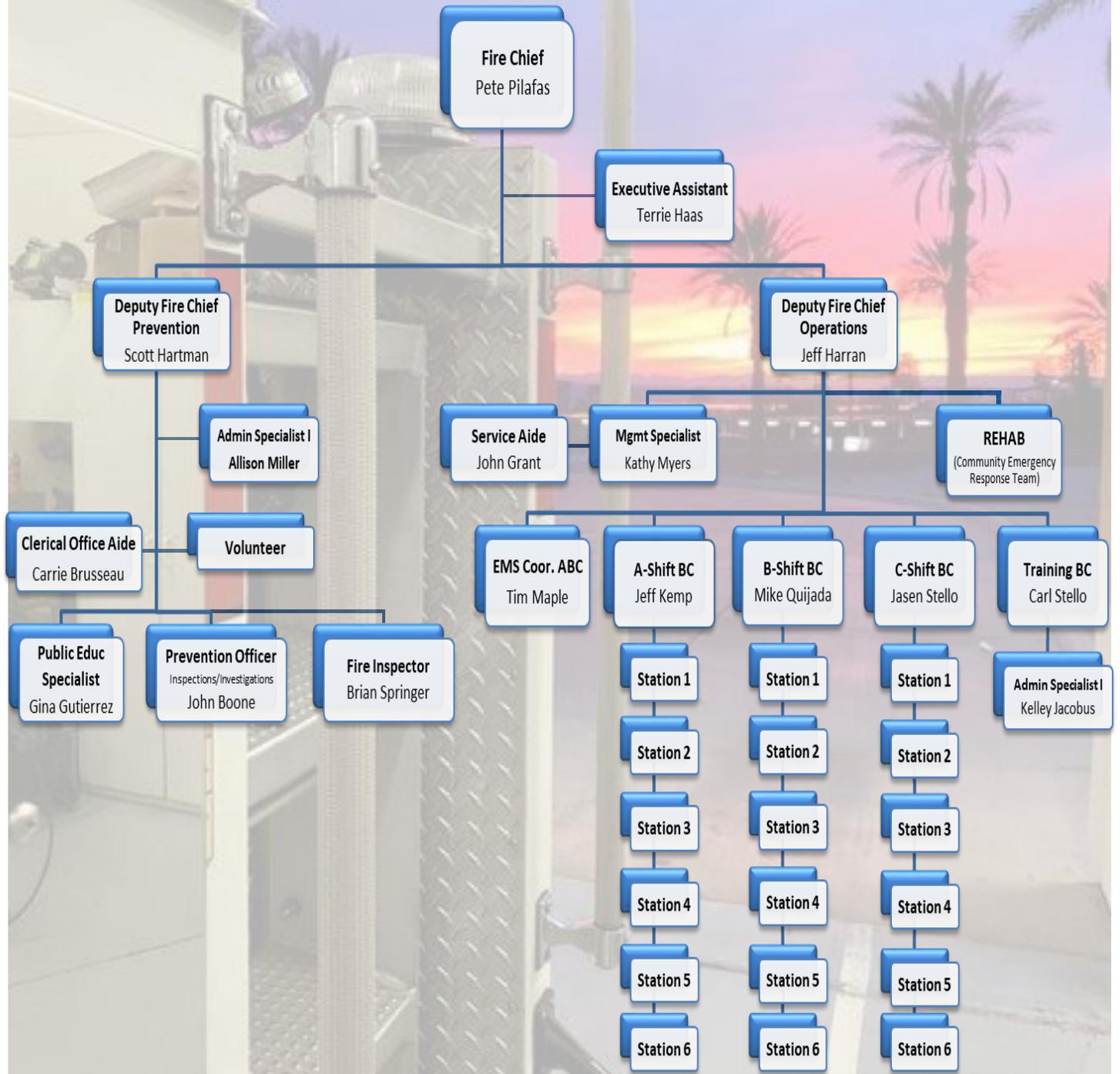
transports the Battalion Chief, who serves as the Incident Commander on the scenes of a fire and medical incidents.



Fire Prevention Vehicle: transports fire inspectors and fire investigators.



ORGANIZATIONAL LAKE HAVASU CITY FIRE DEPARTMENT CHART



LAKE HAVASU CITY FIRE DEPARTMENT

MEMBERS

Fire Chief - Peter Pilafas
Administration - Terrie Haas
Deputy Fire Chief-Prevention - Scott Hartman
Fire Prevention Officer - John Boone
Fire Inspector - Brian Springer
Public Education - Gina Gutierrez
Prevention-Administration - Allison Miller

Deputy Fire Chief-Operations - Jeffrey Harran
Support Services - Kathy Myers
Support Services Aide - John Grant
Training - BC Carl Stello
EMS Coordinator - BC Tim Maple
Training-Administration - Kelley Jacobus
Clerical Office Aide - Carrie Brusseau

A Shift

Battalion Commander
BC Jeff Kemp

Station 1

Capt. Mike Blumenkamp
Eng. Tyler Zink
FF Lonnie Pope
FF Brandon Livermore
FF Dale LaLande
FF Justin Madsen

Station 2

Capt. Aaron Bracamonte
Eng. Corky Coiner
FF Morgan Best

Station 3

Capt. Nic Jones
Eng. Jonathan Irula
FF Casey Parenti
FF Matt Duthie

Station 4

Capt. Jason Lawson
Eng. Matt Maloney
FF Nic Hovdal

Station 5

Capt. Mickey Scharbrough
Eng. Joe Tobin
FF Chris Stansbury
FF Daniel Clark

Station 6

Capt. Scott Green
Eng. Mike Connelly
FF Preston Alexus

B Shift

Battalion Commander
BC Mike Quijada

Station 1

Capt. Kevin Shuck
Eng. Mark Martz
FF Eddie Miller
FF Sean Crampton
FF Chase Trevett
FF Troy Mosley

Station 2

Act. Capt. Martin Port
Eng. Scott Jump
FF Prentice Taylor

Station 3

Capt. Clay Bishop
Act. Eng. Mike Carlson
FF Ryan Smith
FF Kyle Terrones

Station 4

Capt. John Kowalski
Eng. Scott Jacobs
FF Ryan Stackhouse

Station 5

Capt. Rich Schulenberg
Eng. Jeff Lockwood
FF Jacob Azar
FF Rick Kelm

Station 6

Capt. Rich Williams
Eng. Clint Nelson
FF Joe Blanchard

C Shift

Battalion Commander
BC Jasen Stello

Station 1

Capt. Ryan Felish
Eng. Nathan Adler
FF Samuel Grosnick
FF Kamrin Dooley
FF David Miura
FF Taylor McCarthy

Station 2

Capt. Jason Macklem
Eng. Luther Smith
FF Bill Sherman

Station 3

Capt. Tony Rivello
Eng. Lee Jankowski
FF Aric Lynen
FF David Meraz

Station 4

Capt. Earl Saucier
Eng. Terry Gloeckner
FF Kevin Tiedeman

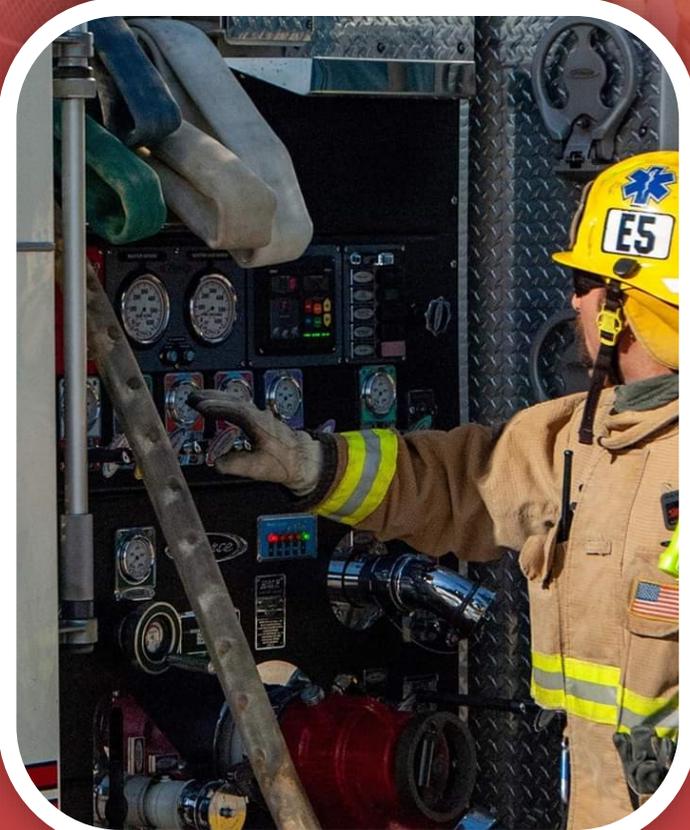
Station 5

Capt. Chris Bracamonte
Eng. Mark Terriquez
FF Dustin McMahon
FF Mike Kemp

Station 6

Capt. Jay Sylvester
Eng. Sean Mulligan
FF Tyler Brophy

EMERGENCY SERVICES



-  MANAGEMENT OF FIREFIGHTING OPERATIONS (1 Deputy Fire Chief and 3 Battalion Chiefs)
-  MANAGEMENT OF EMERGENCY MEDICAL SERVICES (1 Battalion Chief)
-  MANAGEMENT OF THE TRAINING DIVISION (1 Battalion Chief)
-  MANAGEMENT OF SPECIAL OPERATIONS (Technical Rescue, Hazardous Materials Response Team, Aircraft Rescue Firefighting)

FIRE OPERATIONS



Jeffrey Harran

Deputy Fire Chief - Operations

2020 is definitely a year none of us will ever forget! Despite the pandemic, we were able to trudge forward and accomplish great things along with setting some milestones. Future succession planning has been on the forefront for the last couple of years and we were able to expand on the Blue Card Incident Commander Certification Program. By achieving this accomplishment, we were able to assist in getting all the Fire Captains Certified through the Blue Card Certification Program and familiarize all the Fire Engineers & Firefighters in this concept.

The Fire Department was successful in receiving one FEMA grant and two EMS grants. The first was for Personal Protective Equipment (PPE) along with decon equipment in protecting our front-line responders in dealing with COVID-19. This much-needed PPE came to us at a time when it was difficult to obtain any such personal protection. The second grant afforded us the opportunity to upgrade our technology in our Emergency Medical Services arena. This equipment will hopefully streamline our documentation platform and provide much needed data for our future EMS delivery. We placed in service our new MSA Self Contained Breathing Apparatus that we received from a Federal grant.

We were successful in obtaining two Command vehicles, along with moving forward in spec'ing out a new, MUCH NEEDED, CERT vehicle!

Our look also received attention through the hard work of the "Uniform Committee". This committee came up with renewing our branding and a new design for our station wear, uniforms, incorporating the London Bridge.

On the EMS side, we were successful in obtaining individual EMS recertification's through our EMS training site.

2021 will surely add new challenges and struggles with the pandemic, but we will continue to provide superior service to our great community!

Deputy Fire Chief Jeffrey J. Harran



EMERGENCY MEDICAL SERVICES

2020 definitely challenged Lake Havasu City Fire Department's emergency medical systems capabilities. The COVID-19 Pandemic started in late February and is continuing today. We were able to implement dispatch and response protocols to adjust to the changing needs of the community due to COVID-19, while continuing to provide our services with an increase strain on the system. Our EMS training center was adjusted to handle social distancing in an effort to protect our employees and reduce the time engine companies were out of service for required training (every month training changed to bi-monthly training, in person training changed to online – BlueJeans web video format).

Through all of the changes with COVID-19, we were still able to implement a new data management platform (ImageTrend Elite) and changed all of our EPCR laptops out for iPads. The dedication and commitment from the line to adjust to all of the changes with little to no complications is a testament to our personnel. With the implementation of ImageTrend Elite in May, the department was able to regain and is recognized by AZDHS as a Premier EMS Agency as of June 16. The EMS division was able to complete our two (2) year refresher cycle as an approved training center with AZDHS – recertifying 45 Paramedics and 32 EMT's.

We are continuing to improve on our communications with HRMC though participation in various committee's through the year (Trauma Committee, Chest Pain Accreditation Committee, and the Readmissions Committee). Improving our data management and participation in these committee's allows us to collect and analyze our data to improve patient care and service delivery to the community.

Highlights:

- COVID-19 - implemented dispatch and response guidelines - March
- Implemented ImageTrend Elite – EMS and Fire Reporting software - May 5
- Regained - Premier EMS Agency Program - Status - AZDHS – June 16
- Recertified 45 Paramedics, 32 EMT's - AZDHS approved Training Center
 - Completed 2 year refresher cycle
- Continuum - GIS / Data analysis software - linked to ImageTrend Elite
- 2 - WACEMS grants for EMS:
 - Upgraded iPads for first run apparatus – improved patient care reporting
 - PPE, backpack sprayer (station decon), extractor (cleaning gear)

In 2021, we will focus on improving our data input along with analyzing the data we are collecting to assist us as we move forward.

Tim Maple

Battalion Chief - EMS Coordinator

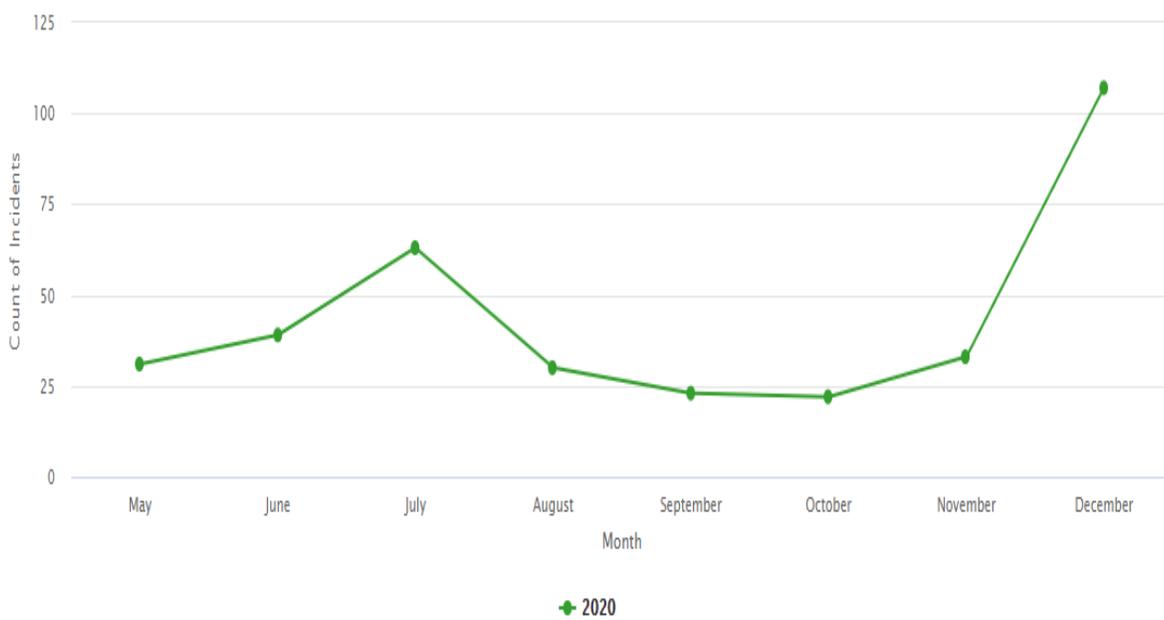


COVID-19 cases April 2020 to February 2021:



COVID-19 related calls 2020:

EMS Call Volume by Month - Year over Year



TRAINING

The City of Lake Havasu City Training Division works extremely hard to refine and augment existing incumbent training programs. The Training Division is a state certified EMS instruction agency that delivers state and national curriculum to maintain our members required EMS certifications.

The Training Division schedules, conducts, and continuously maintains annual state and national training mandates under the National Fire Protection Association's (NFPA) codes and the Occupational Safety and Health Administration (OSHA) standard for all fire service members.

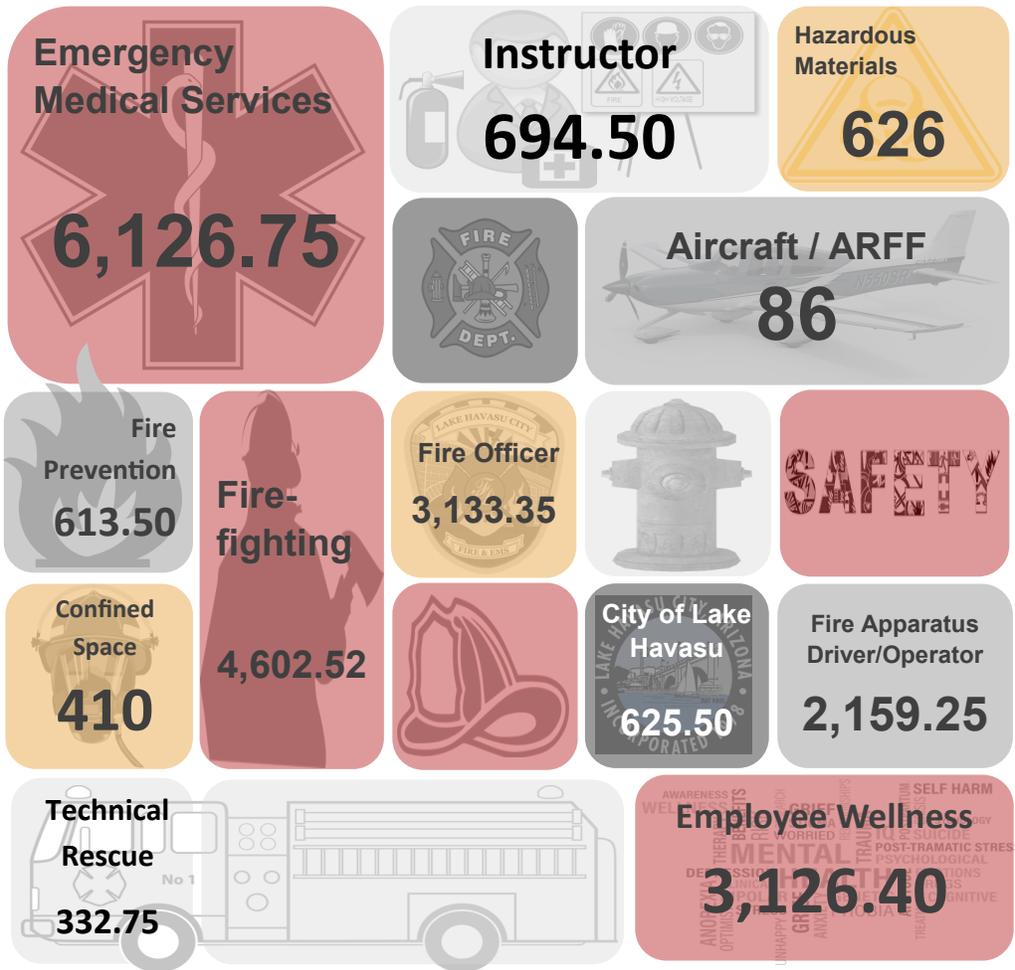
The Training Division currently operates under the Blue Card Incident Command (IC) System with five (5) certified instructors. All of the department's Captain and Acting Captains are IC certified and maintain their Blue Card Certification through ongoing CEs and hands-on scenarios.

Carl Stello

Battalion Chief - Training



2020 TRAINING HOURS



SPECIAL OPERATIONS

The Lake Havasu City Fire Department Special Operations Teams are proficient in their area of specialties. In addition to the emergency responses within Lake Havasu City, these team members also respond within Mohave County and La Paz County. The Special Operations Teams include:

Aircraft Rescue & Firefighting (ARFF)

ARFF specialized team is comprised of fire ground staffing located at Fire Station #6.

This team is required to maintain a constant state of readiness and knowledge about the workings of the Lake Havasu City Municipal Airport and the associated aircraft that are based at this facility. They are responsible for the mitigation of all events that deal with inflight emergencies and Aircraft Fire Suppression.

During an incident, the ARFF team uses a specialized truck equipped with foam and hundreds of gallons of water.



Technical Rescue Team (TRT)

The Technical Rescue Team (TRT) is responsible for responding to all technical rescue calls in the City of Lack Havasu and outlying Mohave and La Paz County. This team is highly trained in a wide variety of disciplines and can perform specialized rescues such as search and rescue, confined space rescue, water rescue, tree rescues, and trench rescue.

The Technical Rescue Team operates out of Fire Station #4.



Hazardous Materials Response Team (HazMat)

The HazMat Team consist of trained employees, special equipment, and expertise technical information that helps protect the public and environment during hazardous materials incidents.

This team takes the lead in mitigating incidents involving industrial or transportation incidents, chemical spills, unintentional mix of chemical products, suspicious powder calls, etc.

This team operates out of Fire Station #2.



FIRE PREVENTION



-  MANAGEMENT OF FIRE INSPECTIONS
-  MANAGEMENT OF COMMERCIAL/ RESIDENTIAL INSPECTIONS
-  MANAGEMENT OF PLAN REVIEWS - COMMERCIAL AND RESIDENTIAL
-  MANAGEMENT OF COMMUNITY SAFETY AND EDUCATION



FIRE DIVISION PREVENTION



Scott Hartman

Deputy Fire Chief/Fire Marshal

2020 was definitely a challenging year. The pandemic changed the way we do business in many ways. From scheduling after hour inspections to utilizing video to document compliance, we worked to ensure the safety of the public as well as that of our inspectors.

The pandemic also changed how we reach the schools with fire safety education. Our Public Education Specialist went virtual and utilized the computer to get the message out to the teachers and students.

The pandemic certainly created challenges, but it did not slow things down. Prevention numbers were up across the board in 2020 compared to 2019.

Scott Hartman

Deputy Fire Chief



Fire Prevention's primary goal is to prevent the loss of life and property. This goal is accomplished through inspections, investigations, and education. The Division is led by the Deputy Fire Chief/Fire Marshal and is comprised of one Fire Prevention Officer, one Fire Inspector, and one Public Education Specialist.



INSPECTIONS

Fire Inspectors are responsible for the enforcement of the Fire Code that Lake Havasu City adopted based on the 2012 International Fire Code and the accompanying National Fire Protection Association standards. They also assist contractors and owners in obtaining the proper Fire Department permits, the plan submission process, plan review, and fire inspections as required by Lake Havasu City and the International Fire Code.

FIRE INVESTIGATIONS

Fire Investigators primary service is to determine the origin and cause of fires when requested by first responders and to conduct a criminal investigation when the cause is determined to be arson. Our investigators examine the scenes of the fire to determine the cause. They also examine the evidence present at the scene of the fire to determine if there was any criminal activity involved.

2020 Prevention Statistics

ACTIVITY	2020*	2019	2018
Plan Reviews	491	325	403
Total Inspections	2,734	2,699	2,339
Violations	3,170	3,339	2,692
Public Educ. Classes	170	474	382
Public Educ. Students	3,295	10,153	8,573
Permits Issued	1,055	1,012	945
Permit Revenue	\$108,379	\$82,884	\$74,269
Fire Investigations - Opened	20	24	7
Fire Investigations - Closed	18	24	7
Env./HazMat Investigation - Opened	0	0	0
Env./HazMat Investigation - Closed	0	0	0
Arsons	1	0	0

* COVID-19



2020 PREVENTION STATISTICS

Total number of inspections

2,734

	Public Assembly 36 ◀		Garage/Carport/Sheds 0 ◀
	Office/Service Business 157 ◀		L.P.G. (liquefied petroleum gas) 675 ◀
	Education/Preschool 31 ◀		Tanks - New/Removed 6 ◀
	Factory/Industrial 143 ◀		Construction 21 ◀
	Hazardous 1 ◀		Fire Systems 1,000 ◀
	Hospital/Nursing Care 8 ◀		Complaints 51 ◀
	Retail Business 54 ◀		Special Inspections 230 ◀
	Hotel/Apartment 2 ◀		Special Events 48 ◀
	Residential 33 ◀		Knox Box Install/Removal 83 ◀
	Storage Occupancies 155 ◀		Pub Ed Class Participants 3,295 ◀
	Pub Ed Classes 170 ◀		

COMMUNITY SAFETY

The Public Education Specialist is responsible for the coordination, development and presentation of education programs for Lake Havasu City schools and citizens. There is a wide range of fire and life safety courses for elementary age students through older adults, conducted in various meeting areas, such as schools, churches, businesses and at community events. Below are a few of the programs that are available:

- ◆ Fire & Life Safety education for elementary schools
- ◆ Stop the Bleed & Start the Heart – High School
- ◆ Buckle Up for Safety/ Distracted Driving – High School
- ◆ Fire safety in the home/business/assembly for all ages
- ◆ Remembering When- A fire and fall prevention program for older adults
- ◆ Child Safety Seat Inspections (by appointment)
- ◆ Child and Babysitting Safety course for 11-14 year olds
- ◆ Banner Health Safety Town – Injury prevention program
- ◆ Youth Firesetter Intervention Program
- ◆ Fire Station Tours
- ◆ Water Safety



AND EDUCATION

With Lake Havasu City's daily high temperatures during the summer, Lake Havasu City Fire Department, Lake Havasu Professional Firefighters-IAFF Local 2974 and volunteers, placed heat warning signs up at SARA Park urging hikers to be careful during the summer's sweltering temperatures and to simply follow the checklist below to help hikers from becoming a statistic:

- **Watch the Weather** - *Arizona's temperature can be deceiving and deadly. Hike when it is cool outside. Try early mornings and evenings when there is more shade.*
- **Dress Appropriately** - *Wear proper shoes, clothing, hat and sunscreen.*
- **Bring Water** - *Hydrate before you go. Take plenty of water with you-more than you think you need.*
- **Dog Safety** - *Dogs can't sweat and they cannot tell you when they are getting too tired or too hot. Carry enough water for both you and your dog.*
- **Keep in Contact** - *Carry a fully charged mobile phone.*
- **Be Honest** - *Do you have a medical condition? Know your ability and health limitations.*
- **Don't Trailblaze** - *Stay on designated trails-plan your hike and carry or download a map.*
- **Leave No Trace** - *Pack out what you pack in.*
- **Team Up** - *never hike alone and always let a responsible person know where you're going and when to expect your return.*
- **Take Responsibility** - *Don't be "that person" - the one who wasn't prepared, should not have been there for health reasons, or ignored safety guidelines.*



ADMINISTRATIVE SERVICES AND SUPPORT

The Administrative Division is under the direction of the Fire Chief. This division is responsible for serving and supporting department personnel and external customers by providing the necessary administrative infrastructure required to sustain business operations.

Support Services works behind the scene providing a wide array of services. They are committed to ensuring that the needs of all employees are addressed from date of hire to date of separation. The difference services offered vary, but all components are essential and beneficial to every employees as they carry out the mission of the department

- Personnel services: recruiting, hiring, transfers, promotions, and maintaining employee work records, etc.
- Technical services such as radio repair and maintenance, vehicle maintenance and support, etc.
- Payroll services such as record keeping, leave processing, etc.
- Personnel data maintenance, personnel records management, etc.
- Management of Records Requests relevant to the LHCFD.
- Lake Havasu City website contributions
- Development of written medial to include news releases, brochures and other internal/eternal informational documents.
- Budget preparation and monitoring, and financial operations.



FISCAL MANAGEMENT &
RESEARCH



MANAGEMENT OF PERSONNEL
SERVICES



MANAGEMENT OF PAYROLL
SERVICES



MANAGEMENT OF
PROCUREMENT



MANAGEMENT OF ACCOUNTS
RECEIVABLE AND ACCOUNTS
PAYABLE



CAPITAL IMPROVEMENTS

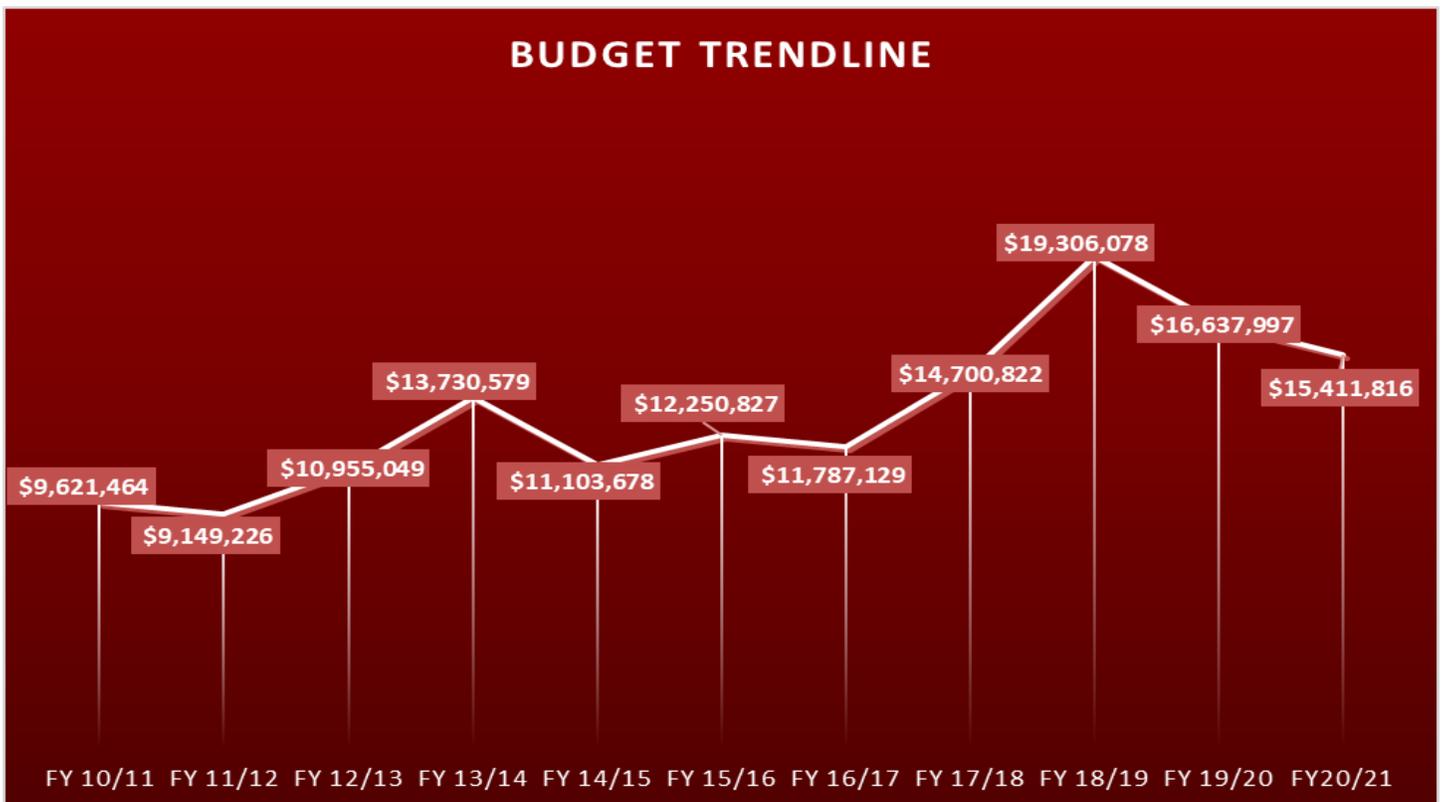
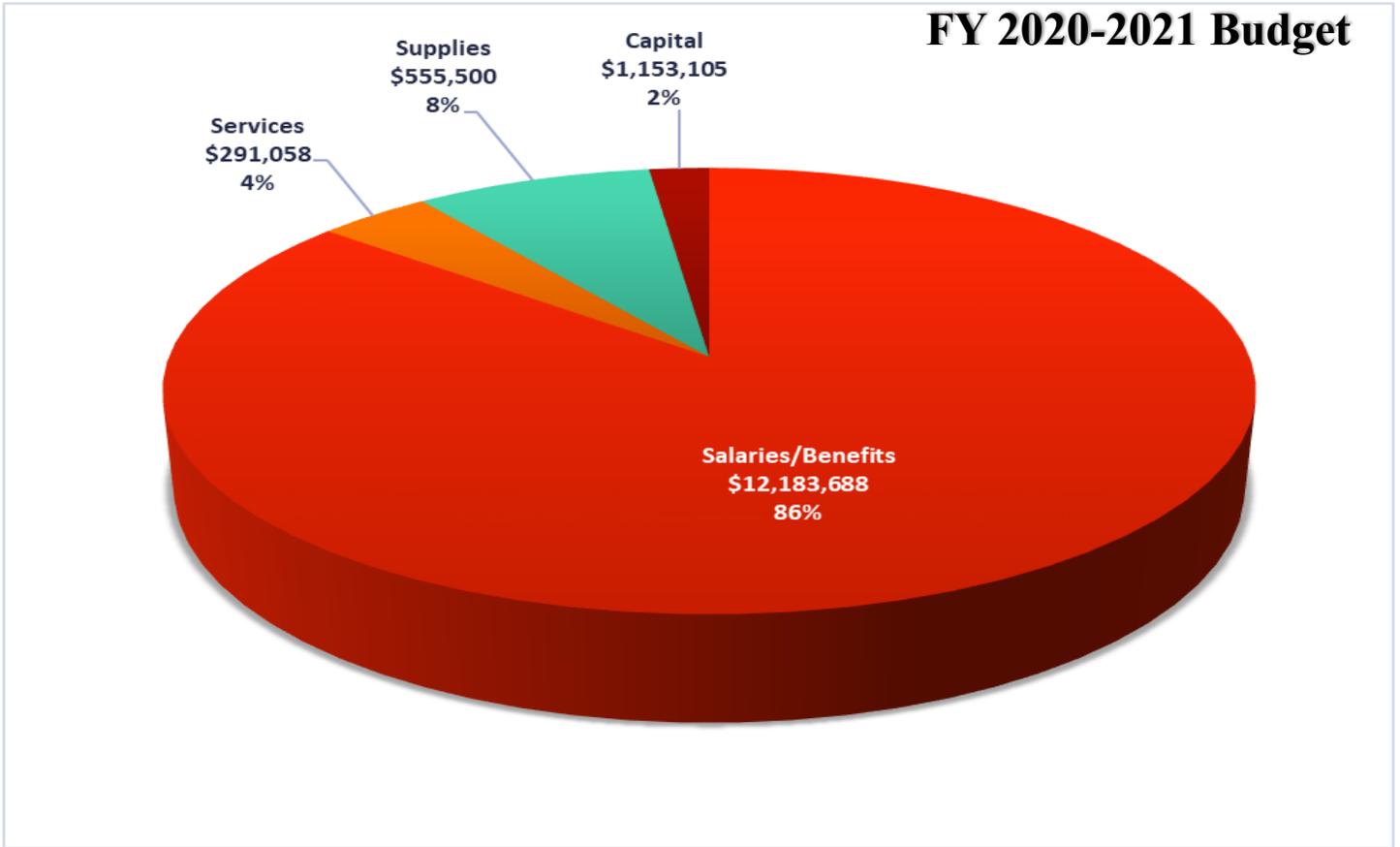
COMMUNITY EMERGENCY Response Teams

Following a major disaster, first responders cannot always meet the increased demand for their services. The Lake Havasu City Community Emergency Response Team (CERT) program educates volunteers to be better prepared to respond to emergencies that may impact our area and trains them in basic response skills, such as fire safety, light search and rescue, team organization, medical operations, and gives critical support to first responders/firefighter rehab.

CERT volunteers logged in 1,057 volunteer hours in 2020.

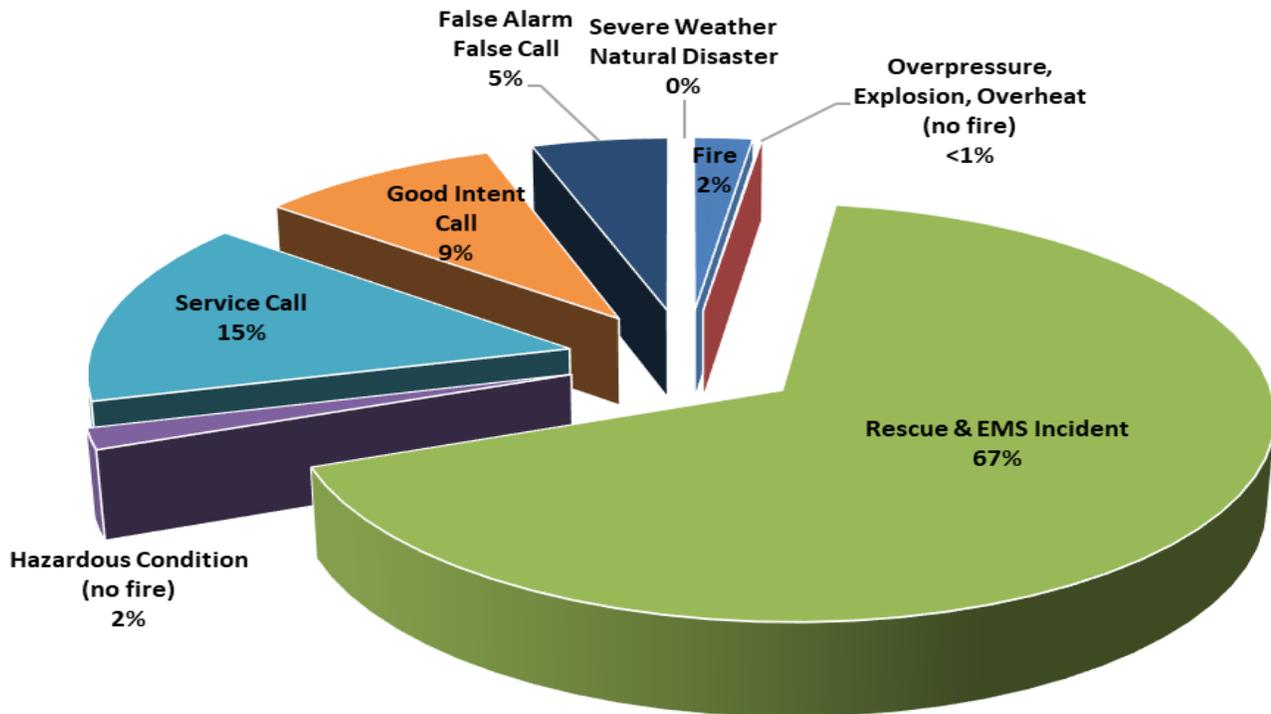


BUDGET BREAKDOWN



2020 CALENDAR YEAR STATISTICS

Response Types by Category



Incident Response Data

Type of Response	2020*	2019	2,018
Fire	192	150	137
Overpressure Rupture, Explosion, Overheat (no fire)	6	10	2
Rescue & Emergency Medical Service (EMS) Incident	5,840	5,357	5,288
Hazardous Condition (no fire)	144	125	105
Service Call	1,296	1,481	1,523
Good Intent Call	797	825	843
False Alarm & False Call	450	437	386
Severe Weather & Natural Disaster	0	3	2
Special Incident Type	2	2	3
TOTAL	8,727	8,390	8,289

* COVID-19



Lake Havasu City Fire Department

2330 McCulloch Blvd. N.

Lake Havasu City, AZ 86403

WWW.LHCAZ.GOV