



Lake Havasu City
 2330 McCulloch Blvd. N.
 Lake Havasu City, AZ 86403-5950
www.lhcaz.gov
www.customerconnect.lhcaz.gov

Phone (928) 453-4146
 Toll Free (888) 546-4146
 Fax (928) 855-5327
 TDD (928) 855-3945

APPLICATION FOR WATER/SEWER/TRASH SERVICE

Please print clearly. See page 2 for additional instructions.

CUSTOMER NAME

Last First MI Drivers Lic # Date of Birth

SPOUSE/ ROOMMATE

Last First MI Drivers Lic # Date of Birth

SERVICE ADDRESS

MAILING ADDRESS

PHONE

Home Work Cell

EMAIL ADDRESS

DATE SERVICE TO BEGIN

ARE YOU THE PROPERTY OWNER?

Yes

No

} If not, list landlord/property manager: Attach copy of lease.

EMPLOYER NAME & ADDRESS

EMERGENCY CONTACT

Name Relationship Phone

PREVIOUS SERVICE LOCATION (local service only)

An Establishment Fee of \$50.00 will Be Charged to Your First Billing Statement. A Two-Day Notice Is Required to Establish or Disconnect Service.

City Regulations State:

Should utility services be discontinued by the City because of failure of the user to pay any of the charges therefore, services shall not be restored to the premises involved unless and until all charges which are delinquent, including penalties, and/or required deposits, if any, have been paid in full. The City will make a charge for restoring service which has been discontinued by reason of non-payment.

Per City Ordinances, as long as there is water service to a residential property, the monthly trash charge and minimum sewer charge is mandatory.

If charges are not paid by the 20th day after the billing date, a penalty of 10% of the amount of the bill shall be added.

Further, City regulations provide that utility services include water, sewer, and trash and that the application of any payment will be in order: penalty, tax, trash, sewer, and then water. Non-payment of any portion of the utility bill may result in a delinquent water balance and possible discontinuance of water services.

Requests for refund of deposits will be processed within 30 days and will be applied as a credit to the account. Any outstanding balances and/or service charges will be deducted from the deposit and refunds will not be made until any final billing has been paid.

I have read and understand the City regulations governing these utility services and charges.

Applicant Signature Applicant Signature Date

FOR CITY USE ONLY

Deposit Requirement/Transfer: Account Number
 Res. Irr. Trash Sew/Av. Comm.
 Type of Service:
 Comments:
 Unscheduled turn on fee: Packet Rep:



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INSTRUCTIONS FOR SUBMITTING THE APPLICATION FOR WATER/SEWER/TRASH SERVICE

To establish water, sewer, and trash services for Lake Havasu City, the following items are required:

1. Signed and completed application.
2. Copy of lease or tenant agreement, if renting.
3. Copy of Driver's license of each person named on the account.

Please note:

- A Deposit will be billed on your first utility statement.
OR
- Letter of credit from a utility company that has been in good standing for the last twelve (12) months.

Service will begin no less than 48 hours prior to the requested start date as long as all of the above items are provided.

LAKE HAVASU CITY'S WATER DEPARTMENT CUSTOMER SERVICE COUNTER BUSINESS HOURS:

**MONDAY THROUGH FRIDAY 8:00AM TO 5:00PM
ARIZONA TIME**